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## Q: Who qualifies for an eTitle Transfer?

A: The seller must be an individual owner (or 2 or more owners with an OR legal status) with a vehicle that is titled and registered in Arizona and has no liens. The buyer must be an individual owner. Both buyer and seller must have an Arizona driver license or identification card and have an active AZ MVD Now account. See full list of *eTitle Transfer Eligibility Requirements* at the end of this FAQ.

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## Q: What is needed to transfer a title electronically?

A: First, the seller should check AZ MVD Now to determine if their vehicle is eligible for electronic transfer. Both the buyer and seller will need an AZ MVD Now account and will need to verify their identities for security purposes.

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## Q: What are the advantages to transferring a title electronically?

A: Security and convenience. Neither party will need to visit an MVD office to complete the process.

- Electronic transfer is through a secure online system.
- There is no paper to exchange and track, lessening the potential for fraud.
- The convenience of doing a title transfer anytime, anywhere.

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## Q: As a buyer, when in the process should I pay the seller?

A: The buyer and seller should make this decision jointly. MVD provides general information on buying and selling a vehicle at: [azdot.gov/motor-vehicles/VehicleServices](http://azdot.gov/motor-vehicles/VehicleServices).

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## Q: As the seller, when in the process should I give the vehicle to the buyer?

A: The seller and buyer should make this decision jointly. MVD provides general information on selling and buying a vehicle at: [azdot.gov/motor-vehicles/VehicleServices](http://azdot.gov/motor-vehicles/VehicleServices).

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## Q: What if the eTitle Transfer process is started and not finished by either the seller or buyer?

A: Both parties can cancel the process any time prior to the seller releasing vehicle ownership. The transaction will automatically expire within 24 hours if the seller has not released ownership of the vehicle.

**Q: What if a seller is in the process of selling to one buyer, then starts the process for the same vehicle with another buyer?**

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A: The seller will not be able to initiate a second sale while the first is still active. The system will prevent it.

**Q: Will a vehicle emissions test be needed?**

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A: For a vehicle to be eligible for the eTitle Transfer process, the vehicle must have current emissions, or be sold to a buyer in an area that does not have an emissions requirement.

**Q: Is there any cost associated to the eTitle Transfer process?**

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A: For the seller, there are no associated fees with the eTitle Transfer process. The buyer will need to pay all normal title and registration fees on the vehicle before the transaction is complete. Fees can be paid for with a credit card.

## Seller Specific FAQ

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### Q: What types of vehicles can be sold using the eTitle Transfer process?

A: Only non-commercial passenger vehicles are currently eligible. In the future other vehicle types (e.g. 1-ton trucks) will be eligible to participate.

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### Q: How can I find out if a vehicle is eligible for transfer using the eTitle Transfer process?

A: Check AZ MVD Now. When you log in to AZ MVD Now and start the eTitle Transfer process, a list of your vehicles will display. Those eligible for eTitle Transfer will be indicated.

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### Q: Is a separate odometer statement required?

A: No. The odometer disclosure is part of the eTitle Transfer process.

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### Q: What should I do with the paper title after the eTitle Transfer has been completed?

A: The old paper title is no longer valid and should be destroyed.

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### Q: Do I need to complete a Sold Notice once the eTitle Transfer process is completed?

A: No, the eTitle Transfer process automatically puts a Sold Notice on the vehicle record when you complete your portion of the transaction.

## Buyer Specific FAQ

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### Q: Can an eTitle Buyer Code be used for more than one transaction?

A: Yes. The code is valid for 48-hours and there is no limit on the number of transactions that can be started using this code during that time.

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### Q: Can there be more than one individual buyer?

A: No. The eTitle Transfer process is only available for a single buyer. After the completion of the process, if other owners need to be added to the title, the new owner would have to go into an MVD office to add them.

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### Q: Can a lien be added during the eTitle Transfer process?

A: No. If a lien must be recorded on the vehicle, the new owner would have to go into an MVD office to add the lien to the vehicle record after the eTitle Transfer process is complete.

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### Q: Can a brand be added during this process?

A: No. If a brand must be added to the vehicle title, the new owner would have to go into an MVD office to add the brand to the vehicle record after the eTitle Transfer process is complete.

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### Q: Will a paper title be printed for the buyer?

A: No. The title will be held electronically, and can be viewed in the My Vehicles section of AZ MVD Now. A title can be printed at the request of the owner by visiting an office or mailing in a title application for a duplicate. \$4.00 fee will apply.

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### Q: As the buyer, will I be able to get a new title and register my vehicle without going into an office?

A: Yes. At the end of the eTitle Transfer process, you will be able to get a new title and register your new vehicle online through AZ MVD Now.

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**Q: Is the vehicle registration part of this process?**

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A: Yes. You will be prompted to pay necessary title and registration fees upon completion of the transfer process. You will print a temporary license plate and registration to put on the vehicle until you receive the physical plate, registration, and tab, in the mail.

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**Q: How long will it take for the buyer to receive their plate, registration, and tab in the mail?**

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A: Approximately 15 days.

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**Q: Can the buyer get a special or personalized plate during this process?**

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A: No. A standard plate will be issued during this process. A special plate can be requested on [ServiceArizona.com](https://www.ServiceArizona.com) after the standard plate has been received.

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**Q: Can the buyer get a 2 or 5-year registration using this process?**

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A: No. The vehicle's established registration expiration will remain the same and the buyer will pay for the remaining months.

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**Q: Can a buyer apply an exemption (e.g. Tribal exemption) to their registration during the eTitle process?**

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A: No. If the buyer wants an exemption applied, they should not use this process.

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**Q: If the buyer does not have access to a printer when they complete this process online, can they print their temporary plate/registration later?**

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A: Yes, the temporary plate and registration document is available in AZ MVD Now. While logged in, navigate to: My Account > Account History > View (under Actions) > Continue > Download and Print Temporary License Plate and Temporary Registration

# eTitle Transfer Eligibility Requirements

The vehicle record must indicate:

- an Arizona vehicle title.
- a current Arizona registration.
- no lien(s) on the vehicle record or added to the vehicle record.
- current emissions, if applicable, or be sold into a non-emissions area.
- a non-commercial passenger vehicle.
- no brands or any statuses that prohibit a vehicle transfer.

## Requirements for Buyer and Seller

- The seller and buyer each must have Arizona customer records/number with a photo on file.
- The electronic transfer may only be made to a single buyer.
- The seller must be the only owner of record or have an “OR” legal status between current owners.
- Neither the seller or buyer record can have any statuses that prohibit a vehicle transfer.
- The buyer must complete the title and registration process immediately after the seller releases ownership.
- If the seller or buyer has a power of attorney, divorce decree, beneficiary form, or other legal document providing authority to transfer the vehicle, the eTitle Transfer process should not be used.
- The buyer will not be able to apply any exemptions to their registration fees. If the buyer wants an exemption applied, the buyer should not use the eTitle Transfer process.

## Electronic Title

No paper certificate of title will be printed upon completion of the eTitle Transfer process. The certificate of title will remain electronic. If a paper certificate of title is needed (for example: moving out-of-state), then a paper certificate of title can be requested.