

IRP/IFTA SYSTEM REPLACEMENT

FAQ SHEET

Why is ADOT changing systems?

The current system that ADOT is using is over 30 years old. In an effort to keep up with ever changing technology, ADOT has enhanced the system's capabilities and created a faster more efficient system for our customers.

When will the new system become active?

The IRP portion of the system will go live on April 9, 2016. The IFTA portion will go live on July 1, 2016. After the initial rollout, various enhancements will become available on a continual basis.

What are the benefits I will see from the new system?

Customers will immediately see efficiencies built into the system. One of the most noticeable benefits will be the look and user friendly feel. The screens are setup to reduce the amount of time spent on manual data entry and allow the process to flow smoothly.

The system will provide:

- More online functionality, including an advanced "dashboard" approach that helps you manage your compliancy status and tasks.
- Better and faster integration with Federal systems, reducing data inconsistency along with helping to avoid delays when traveling outside of Arizona.
- Seamless integration and speeding-up the processes of titling and registering new vehicles.
- A new and secure online payment system.

Will there be any cost to me as a carrier to use this new system?

No. Customers will not be charged for using the system. ADOT is incurring all costs to operate and maintain this new program.

Will I need to purchase any equipment to operate the new system?

No. A strong internet connection will be the only interface needed to use the system.

Will my current internet browser support operation of the new system?

The system is tested to be compatible with Google Chrome, Internet Explorer, 10/11/Edge, Firefox and Safari.

Can I still use a Third Party vendor to complete my transactions?

Yes, you are still able to use your existing Third Party Vendor. Since you will only be able to use one vendor at a time to handle your account, you will need to login to your account and choose your Third Party Vendor.

Will there be a lot of training required to learn the new system?

No. The system itself is very user-friendly. There are many tools built into the system to guide you through the screens from the beginning to end of each transaction. ADOT will also be providing various types of training to include video tutorials, instructional manuals and classroom training for Authorized Third Party (ATP) Processors.

How do I sign on to the system?

You will need to access the web page via the link provided below to setup your account. A valid e-mail address will be required to create your user name and password. Once logged in, it will give you complete access to your IRP and IFTA account.

<http://www.azdot.gov/mvd/MotorCarrierServices/InternationalRegistrationPlan>

Will I need to have my current IFTA License number or MVD Account number available to create the account?

No, your current account numbers will not be required in order to setup your online account.

Will I need to remember my current IFTA License number or my MVD Account number after creating the account?

Yes, you will continue to use these numbers for reference or access to your online account after you have logged in.

If I have questions about how to use the new system, who do I contact?

For specific questions, send an email to: IRPIFTAINFO@azdot.gov

Will there be additional information available after the rollout dates?

Yes. The following web pages will be updated as new information becomes available:

<http://www.azdot.gov/mvd/MotorCarrierServices/InternationalRegistrationPlan>

<http://www.azdot.gov/mvd/MotorCarrierServices/InternationalFuelTaxAgreement>