

AUTHORIZED THIRD PARTY TITLE VI TRAINING

Name: _____ Date _____

ATP Company Name: _____

Instructions: Complete each question below by checking the letter of the correct answer or filling in the blank with the correct answer. You must pass with 70 % to receive credit for this exam.

1. List the Title VI protected basis.

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

2. Title VI is part of the _____:

- a) ☐ United States Constitution
- b) ☐ Arizona Law.
- c) ☐ The Civil Rights Act of 1964.
- d) ☐ Supreme Court Law

3. Is an Authorized Third-Party permitted to charge customers an overage for translation services?

- a) ☐ Yes, as long as the charge is less than 20 dollars.
- b) ☐ Yes, always no matter the cost.
- c) ☐ No, never
- d) ☐ No, unless the charge is more than 20 dollars.

4. Where should the Title VI poster be located?

- a) ☐ In an "employee only" area.
- b) ☐ In a clear and visible location for the public view.
- c) ☐ Outside of the Office.
- d) ☐ Nowhere.

5. If a Title VI complaint is made by a customer, who needs to be notified every time this happens?

- a) ☐ ADOT Civil Rights Office.
- b) ☐ MVD Office
- c) ☐ The Media.
- d) ☐ The Governor of Arizona.

6. As an Authorized Third-Party provider, business owners or employees are required by contract to meet Title VI requirements.

☐ True or ☐ False

7. **A customer wants to file a discrimination complaint against the ATP simply because her daughter has failed her driver's license test. Is this a valid Title VI complaint?**
- a) ☐ Yes, any complaint is a Title VI complaint.
 - b) ☐ Yes, why not?
 - c) ☐ No, it is an Americans with Disabilities violation.
 - d) ☐ No because it is not based on race, color, sex, age, national origin or a disability.
8. **When you are faced with a complicated discrimination issue, and you are unsure how to proceed you should:**
- a) ☐ Do Nothing.
 - b) ☐ Ignore all Title VI complaints.
 - c) ☐ Contact the Arizona Department of Transportation Civil Rights Office.
 - d) ☐ Do your own research.
9. **Failure to comply with Title VI could lead to _____.**
- a) ☐ A termination of suspension of your agreement with ADOT
 - b) ☐ A compliance review by the Civil Rights Office.
 - c) ☐ More Title VI training by ADOT's Civil Rights Office.
 - d) ☐ All of the Above.
10. **After completing this training you should check to see if the ATP "Agreement" with ADOT contains an amendment or section titled 9.0 Nondiscrimination, and if not request and sign the amendment to your agreement.**
- ☐ True or ☐ False

Please email the completed form to civilrightsoffice@azdot.gov
Additional documents may be attached to the email.