

ARIZONA

— DEPARTMENT OF —
TRANSPORTATION



Federal Transit Administration TITLE VI PROGRAM PLAN Arizona Department of Transportation



Table of Contents

GENERAL REQUIREMENTS.....	2
1. FTA Title VI Program Objectives.....	2
2. Policy Statement and Director Approval.....	3
Title VI and the External Americans with Disabilities Act (ADA) Nondiscrimination Policy Statement.....	3
3. Title VI Notice to the Public.....	4
4. Complaint Procedures.....	4
5. Transit-Related Title VI Investigations, Complaints and Lawsuits.....	5
6. ADOT’s Public Involvement Plan.....	6
7. Language Assistance.....	6
8. Transit related board racial breakdown.....	6
9. 5310 and 5311 Subrecipient FTA Title VI Compliance Oversight.....	6
10. Metropolitan Planning Organizations (MPO) and Councils of Governments (COG) Title VI Monitoring.....	8
11. Transit Facility.....	10
ADMINISTRATIVE REQUIREMENTS.....	10
12. Demographic Profile.....	10
13. Demographic Maps.....	10
14. Transportation Planning.....	10
15. FTA grant application assistance and allocation.....	11
Appendix A.....	12
Title VI Notice to the Public.....	12
Appendix B.....	13
Discrimination Complaint Form.....	13
Appendix C.....	15
Transit-Related Title VI Investigations, Complaints and Lawsuits.....	15

GENERAL REQUIREMENTS

1. FTA Title VI Program Objectives

The Arizona Department of Transportation (ADOT) has established this Federal Transit Administration (FTA) Title VI Program Plan in accordance with the FTA Circular 4702.1B which is guidance implementing the United States Department of Transportation (USDOT) Title VI regulations 49 CFR part 21. This document is reviewed triennially to reflect changes in law, administrators, regulations, and/or policy. Further, this document is intended to provide guidance to ADOT personnel and other interested entities; it is not intended to, does not, and may not be relied upon to create any right or benefit enforceable by law against ADOT by any party.

ADOT is committed to ensuring that no person is excluded from participation in, denied the benefits of, or otherwise subjected to discrimination under any of its programs, services, or activities on the grounds of race, color, or national origin. ADOT's objectives for its FTA Title VI program are to:

- Ensure that the level and quality of public transportation services provided by subrecipients are conducted in a nondiscriminatory manner.
- Promote full and fair participation in public transportation decision-making without regard to race, color, or national origin.
- Ensure meaningful access to transit-related programs and activities.

ADOT does not operate transit facilities nor does it provide transit services. FTA allocates federal funds to ADOT for the development and support of planning of transit services throughout the state. ADOT will take all necessary and reasonable steps under 49 CFR part 21 and the FTA Title VI Program Plan to implement the FTA Title VI Program requirements with its subrecipients in a manner that shall not discriminate on the basis of race, color, or national origin in the award of federal financial assistance.

A translation of this plan into alternate languages, and for individuals with disabilities in alternate formats, can be made available upon request. To obtain a copy in one of these alternate formats or for questions or concerns, please contact:

Para obtener una copia de este documento en formatos alternativos o si tiene preguntas por favor contacte a:

Arizona Department of Transportation
Employee and Business Development
External Civil Rights
ADA/504 Program Coordinator: Krystal Smith
Title VI Program Coordinator: Danielle Valentine
1801 W. Jefferson St., Ste 101
Phoenix, AZ 85007
(602) 712-8946
Email: civilrightsoffice@azdot.gov

2. Policy Statement and Director Approval

Title VI and the External Americans with Disabilities Act (ADA) Nondiscrimination Policy Statement

The Arizona Department of Transportation (ADOT), as policy, assures nondiscrimination compliance on the grounds of race, color, national origin and disability as provided by Title VI of the Civil Rights Act of 1964 (Title VI), the Civil Rights Restoration Act of 1987, Section 504 of the Rehabilitation Act, Title II of the ADA and Codes of Federal Regulations, Title 49, Part 21, and Title 23, Part 200.

No person will be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any ADOT program or activity. Every effort will be made to ensure nondiscrimination in all of its programs, services, and activities, whether federally funded or not. ADOT's subrecipients, grant recipients, contractors and entities authorized to conduct business on behalf of the agency must also comply with this policy.

The External Civil Rights (ECR) and ADOT program areas will work closely to implement their mutual Title VI and external ADA nondiscrimination program responsibilities. Furthermore, each program area will take full responsibility for preventing discrimination and ensuring nondiscrimination compliance in all ADOT programs and activities.

With her signature, the ADOT Director approves this FTA Title VI Plan, provides assurance, and delegates full authority through Employee and Business Development (EBD) to ECR to oversee and implement ADOT's external ADA and Title VI Programs in compliance with USDOT ADA and Title VI regulations.



Jennifer Toth
ADOT Director

11/24/2025

Date

This policy statement shall be posted on the ADOT website.

3. Title VI Notice to the Public

ADOT displays a Nondiscrimination Notice to the Public on ADOT's internal and external websites and in public areas of ADOT's offices statewide, including in the lobby of the main ADOT building located at 206 S. 17th Avenue, Phoenix, AZ, 85007, at meeting rooms, and at public hearings and meetings.

ADOT's Nondiscrimination Notice to the Public informs members of the public of protections against discrimination afforded to them by Title VI and the process to file a complaint. See **Appendix A** for ADOT's Title VI Notice to the Public. The notice can be found on ADOT's ECR website at: [ADOT's Title VI Notice to the Public](#)

4. Complaint Procedures

These procedures apply to all complaints filed under Title VI of the Civil Rights Act of 1964, as amended and the Civil Rights Restoration Act of 1987 as they relate to any program or activity administered by ADOT, its subrecipients, consultants, and/or contractors. Intimidation or retaliation as a result of a complaint is prohibited by law.

In addition to these procedures, complainants reserve the right to file formal complaints with other state or federal agencies or to seek private counsel. On Non-Federal Highway Administration (FHWA) funded programs and activities, every effort is made to resolve complaints informally by ADOT and subrecipient level. See **Appendix B** for ADOT's Discrimination Complaint Form.

1. All complaints received by ADOT against ADOT or FHWA Subrecipients in FHWA-funded programs and activities are referred to the FHWA Arizona Division Office for processing.
2. Contact, information, and complaint process for FHWA Office of Civil Rights can be found at: [FHWA's Title VI Complaint Process](#)
3. All other complaints filed against ADOT in programs not funded by FHWA will be reviewed and processed under ADOT's authority and jurisdiction.
4. Any person, specific class of persons, or entity that believes they have been subjected to discrimination as prohibited by the legal provisions of Title VI on the basis of race, color, national origin, or disability may file a formal complaint with ECR. A copy of the Discrimination Complaint Form may be accessed electronically at: [ADOT's Title VI Complaint Form](#)
5. Complaints must be filed within 180 days of the alleged discrimination, and include the date the alleged discrimination became known to the complainant and the last date of the incident.
6. A complaint should contain the following information:
 - a. A written explanation of the alleged discriminatory actions. The allegations must involve an ADOT service, activity, or program.
 - b. The complainant's contact information, including full name, address, phone number, and email address.
 - c. The basis of the complaint (e.g., race, color, national origin, disability).

- d. The names of specific persons or program area(s) alleged to have discriminated.
 - e. The date(s) of the alleged discriminatory act(s).
 - f. The corrective action being sought by the complainant.
7. Complaints may be filed by one of the following methods:
 - a. By completing and signing the complaint form and delivering it in person or by mail.
 - b. Emailing the complaint form and mailing the signed original to ECR.
 - c. By calling ECR, where information is used to complete the complaint form and then forwarded to the complainant for review and signature.
 - d. By electronically submitting and digitally signing the complaint form.
 8. All Title VI discrimination complaints against ADOT in FHWA-funded programs and activities will be referred to the FHWA Division Office for processing.
 - a. All other discrimination complaints, if within ADOT's jurisdiction, received and filed against ADOT programs not funded by FHWA will be reviewed and processed by the ECR.
 9. Every effort will be made to resolve complaints informally at ADOT and the subrecipient level. Complainants may file formal complaints directly with the USDOT federal agencies listed below:
 - a. USDOT, Federal Highway Administration, Arizona Division 4000 North Central Avenue, Suite 1500, Phoenix, AZ 85012.
 - b. USDOT, Federal Aviation Administration 800 Independence Ave. SW, Washington, DC 20591.
 - c. USDOT, Federal Motor Carrier Safety Administration 1200 New Jersey Ave. SE, Washington, DC 20590.
 - d. USDOT, Federal Transit Administration FTA Office of Civil Rights, 1200 New Jersey Ave. SE, Washington, DC 20590.
 - e. USDOT, National Highway Traffic Safety Administration 1200 New Jersey Ave. SE, Washington, DC 20590.

For questions or to file a complaint, please contact:

ADOT External Civil Rights
MD 154A, 1801 W. Jefferson St, Ste. 101
Phoenix, AZ 85007
Phone: (602) 712-8946
Email: civilrightsoffice@azdot.gov

5. Transit-Related Title VI Investigations, Complaints and Lawsuits

ADOT maintains a list of investigations, complaints, and lawsuits that allege discrimination on the basis of race, color or national origin in transit-related activities and programs. See **Appendix C** for the list of investigations, complaints and lawsuits filed/processed within the last three (3) years covered in this FTA Title VI Program reporting period.

6. ADOT's Public Involvement Plan

The ADOT Public Involvement Plan (PIP) serves as a central resource for ADOT's public involvement practices and procedures to support transportation project planning, programming and delivery, as well as operations and maintenance activities. The PIP outlines the Department's public involvement guidelines to ensure compliance with federal and state laws and regulations. The PIP also demonstrates how ADOT engages all people in the transportation decision-making process. The PIP is intended for use by ADOT staff, ADOT consultants, and any other entities conducting public involvement on behalf of ADOT. ADOT's PIP continues to evolve in alignment with innovative and effective best practices and/or new statutes governing public involvement, and is evaluated by ADOT Communications for compliance with federal requirements and best practices.

ADOT's current PIP is available on ADOT's website at: [ADOT's Public Involvement Plan](#)

7. Language Assistance

As a strategy to provide quality customer service, encourage public participation and to allow access to ADOT's programs; ADOT's Language Access Plan (LAP) sets forth standards to identify language needs for all community members in the state. The LAP provides ADOT staff with resources available to assist all persons to have meaningful access to all of ADOT's programs, services, and activities. ADOT's LAP is designed to comply with Title VI which prohibits recipients of federal financial assistance from discrimination based on national origin. The LAP is available on ADOT's website at: [ADOT's Language Access Plan](#).

8. Transit related board racial breakdown

ADOT does not have any transit-related, non-elected planning boards, advisory councils or committees or other similar committees.

9. 5310 and 5311 Subrecipient FTA Title VI Compliance Oversight

Monitoring and Oversight is an ongoing collaboration effort by ADOT Multimodal Planning Division (MPD) and ECR to ensure FTA Title VI compliance in the programs, services, and activities of ADOT and its subrecipients. 5310 and 5311 subrecipients receiving federal funds through ADOT submit to ECR, Title VI Programs approved by the agency's board of directors or appropriate governing entity or official(s) responsible for policy decisions.

Technical assistance and training is provided by ECR to new and returning 5310 and 5311 applicants during the application process to ensure Title VI compliance. Applicants are provided best practices, online tutorials, sample documents, which comply with the FTA Title VI Program Plan checklist. ADOT's FTA Title VI Plan and other resources are available on ADOT's website at: [ADOT's FTA Title VI Plan](#)

Compliance Reviews of new and returning applicants/subrecipients are conducted by ECR as part of the FTA Title VI Program monitoring and oversight responsibilities. Compliance oversight involves a review of subrecipient:

- Nondiscrimination Notices to the Public (English & Spanish)
- Complaint Procedures
- Complaint Form
- List of Investigations, Complaints and Lawsuits
- Non-elected Membership Table
- Monitoring Procedures for Subrecipient Compliance (if applicable)
- Title VI Analysis (for new facilities only)
- Fixed Route Transit Provider Analysis (for transit providers only)
- Minutes indicating Board Approval of the subrecipient/grantee Title VI Plan
- ADA Policy

Deficiencies and recommendations of corrective action are provided directly to the applicant/subrecipient and ADOT MPD within 90 days of initial submission. Throughout this time, ECR provides technical support and assistance to applicants/subrecipients to ensure all deficiencies are corrected prior to the award of funds. If no deficiencies are found, formal notification is sent to the applicant/subrecipient and to ADOT MPD.

Annual Self-Certification Compliance Reviews are conducted by ECR during the years when subrecipients are not applying for new grant funding. After ADOT MPD initiates the request; ADOT/FTA subrecipients submit an ADA/Title VI Self-Certification Form to ECR. The self-certification compliance review form is intended for FTA subrecipients to submit any ADA/Title VI updates since the last application cycle. Furthermore, with the form, subrecipients ensure continued commitment to compliance with ADA/Title VI requirements throughout the grant cycle. A self-certification form consists of questions related to updates in methods of administration in the subrecipient organization and a review of:

- Complaints received/investigated (if any during the reporting period)
- Leadership Changes
- Location of Nondiscrimination Notices to the Public
- Public Participation Plan
- Subrecipient Program Changes
- Title VI Analysis (for new facilities only)
- ADA/Title VI Training Attended

If there are new grant applicants during the annual self-certification compliance review process, the applicant will be required to submit a full FTA Title VI Program Plan to ECR for review and approval.

Deficiencies and recommendations of corrective action are provided directly to the subrecipient and ADOT MPD within 30 days of initial submission. Throughout this time, ECR provides technical support and assistance to address deficiencies or corrective

action. If no deficiencies are found, formal notification is sent to the subrecipient and to ADOT MPD.

Monitoring and Oversight on-site review visits are conducted in order to ensure FTA Title VI compliance in ADOT's subrecipient programs. ADOT MPD uses consultants to conduct on-site review visits of transit subrecipients. This on-site review visit includes a thorough review of all FTA grant requirements including ADA/Title VI compliance. Any findings or recommendations for corrective action are coordinated between the consultant and ECR.

Deficiencies and recommendations of corrective action after an on-site visit review are provided directly to the subrecipient and ADOT MPD within 90 days of ECR's receipt of the completed on-site review report/checklist. Throughout this time, ECR provides technical support and assistance directly to the subrecipient in order to ensure deficiencies or corrective action are addressed. If no deficiencies are found, formal notification is sent to the subrecipient and ADOT MPD.

10. Metropolitan Planning Organizations (MPO) and Councils of Governments (COG) Title VI Monitoring

MPO and COG subrecipients are required to submit a Title VI Program Plan annually. ADOT ECR reviews and maintains copies of MPO and COG Title VI Program Plans and provides technical support, and training.

As subrecipients of FHWA and FTA funds, subrecipients provide an updated Title VI Implementation Plan and Goals and Accomplishments Report in order to document their Title VI compliance efforts and progress. The annual report should list all accomplishments the subrecipient has achieved in the area of Title VI. Yearly reports are analyzed and categorized based on a high/low risk assessment to determine which agencies ECR will conduct on-site compliance reviews for the year. ADOT ECR's annual goal is to conduct subrecipient on-site compliance reviews of a minimum of 20% of its subrecipients. The subrecipient on-site compliance review process is meant to:

- Ensure compliance with Title VI
- Provide technical assistance in the implementation of the Title VI program
- Correct deficiencies, if found to exist

Compliance Review High/Low Risk Assessment is based on:

- Deficiencies identified during the initial Title VI Implementation Plan submittal
- Deficiencies identified in the goals and accomplishments report
- Date of last on-site review was conducted
- Demographic data collection and analysis
- Number of complaints received

Notification of On-Site Compliance Review and a Title VI on-site questionnaire are sent to subrecipients within 35 calendar days of a scheduled on-site compliance review. Prior to ECR's on-site review, subrecipients provide the following:

- A copy of all internal nondiscrimination policies, and procedures used to monitor Title VI activities
- A completed Title VI on-site questionnaire
- Logistics for the Title VI on-site compliance review process

The Title VI on-site questionnaire provides ECR the following:

- Data collection methods
- Sample contracts to ensure required nondiscrimination provisions are included
- Sample public involvement material including meeting notices, project flyers, and other public documents demonstrating language access efforts
- Policy updates/ changes
- Title VI complaints if any were received by the agency
- List of FHWA projects to include project name(s), ADOT TRAC number(s), budget amount, and active or closed status
- Leadership changes

Prior to the on-site review, ECR reviews the following:

- Annual goals and accomplishments report
- Title VI Implementation Plan
- Title VI on-site compliance review questionnaire
- Agency website for Title VI contacts, documents, and public involvement project information

On-site Compliance Reviews consist of ECR reviewing subrecipient training records, the number of complaints reported, if any, in the subrecipient's annual goals and accomplishment report or through the Title VI on-site questionnaire. ECR also conducts staff interviews and discussions to gain an understanding of the subrecipient's staff knowledge of the methods and practices the agency uses to collect and analyze demographic data, and the agency's language access practices. Further, ECR reviews two FHWA funded contracts to ensure Title VI Assurances are included. While on location, ECR views the physical location of the subrecipient nondiscrimination notice to the public, and reviews active project public notification and public participation practices.

Deficiencies and recommendations of corrective action are provided directly to the subrecipients' director and ADOT MPD within 30 days of the on-site review visit. Throughout this time ECR provides technical support and assistance to correct deficiencies. If no deficiencies are found formal notification is sent to the subrecipient and ADOT MPD.

11. Transit Facility

ADOT does not operate transit facilities nor does it provide transit services. FTA funding allocated for the development and support of transit programs is awarded to eligible grantees within the state of Arizona. ADOT MPD monitors grant awards by following processes outlined in ADOT's State Management Plan which was previously provided to FTA, and is available on ADOT's website: [ADOT's State Management Plan](#)

ADMINISTRATIVE REQUIREMENTS

12. Demographic Profile

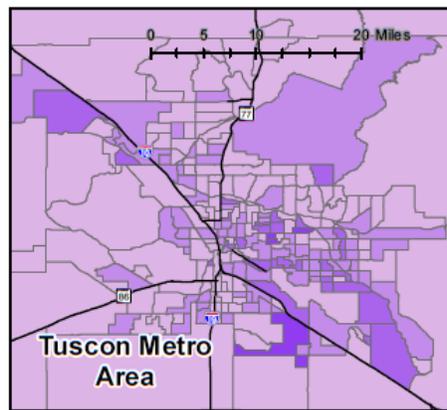
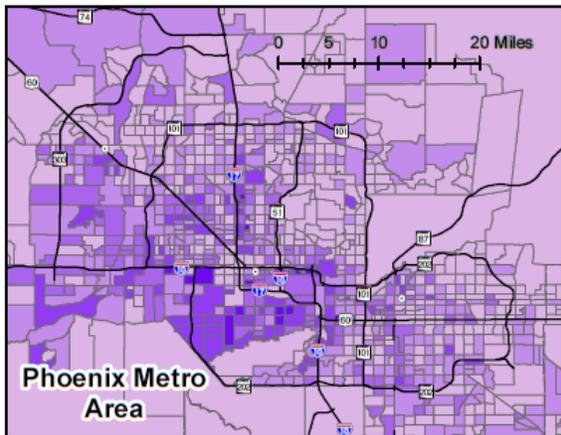
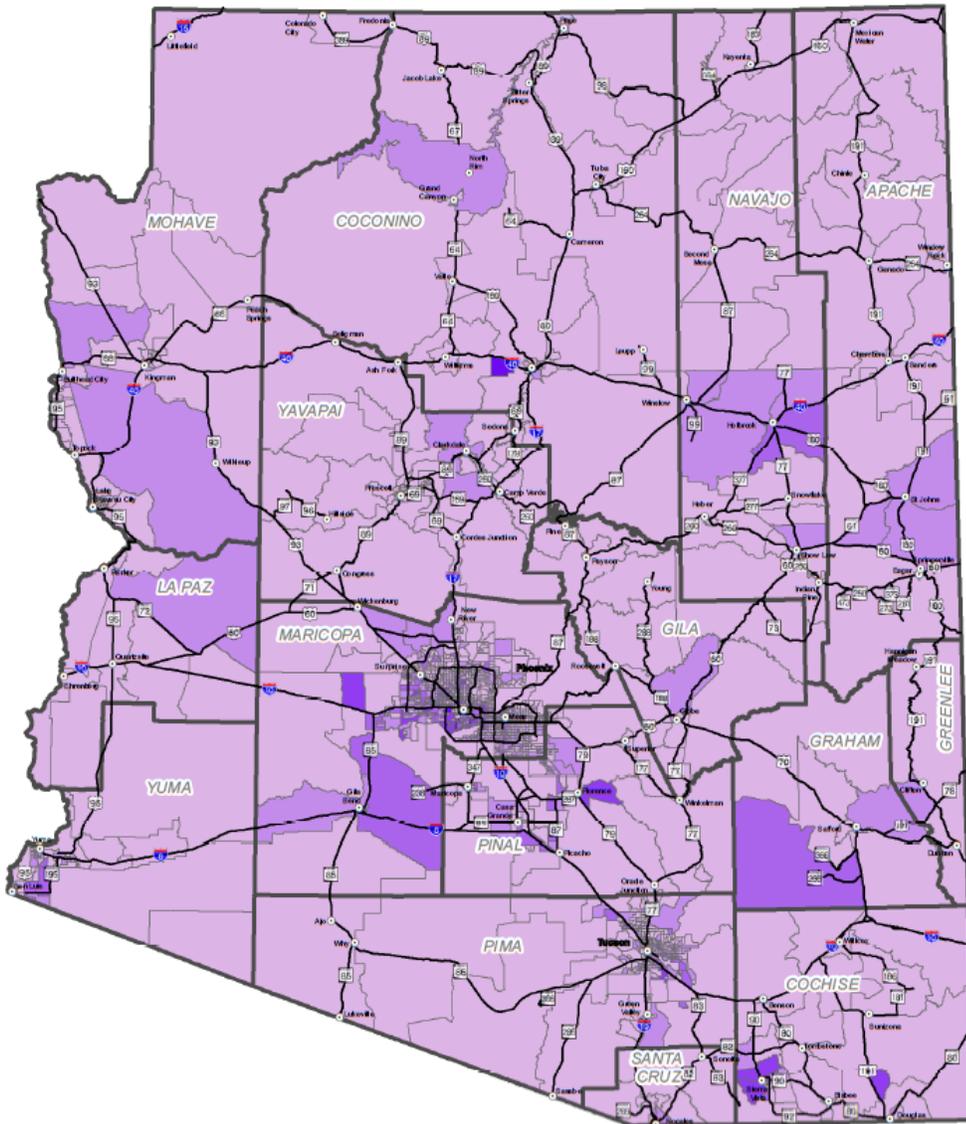
ADOT collects statistical data on the race, color, national origin, and disability of participants and beneficiaries of its programs. ECR works with Title VI Liaisons (program area staff) to collect and analyze demographic data. Demographic data collection efforts specific to each program area are collected through the Title VI quarterly reports and the civil rights meeting summaries. This data is compiled, analyzed, and reported annually in ADOT's FHWA Goals and Accomplishment Report.

Disparate Impact analysis and evaluations are conducted by ADOT MPD throughout each application cycle to identify methods that can improve meaningful engagement through additional outreach. MPD evaluates the impacts of distribution of State and Federal funds in the aggregate for public transportation purposes. These analyses are maintained by MPD and are available for review upon request.

13. Demographic Maps

ADOT MPD geographical information systems (GIS) group developed demographic profile maps that overlay the population percentage as identified by U.S. Census data for the state of Arizona, and ADOT's funding distribution for section 5310, 5311 and 5339 grants for the last three (3) years.

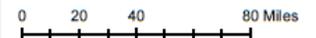
Populations - Census Tract Population Percentage (Black or African American)



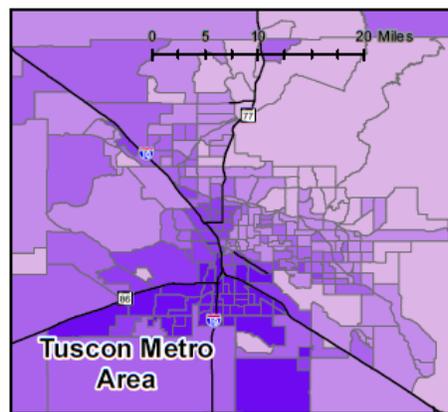
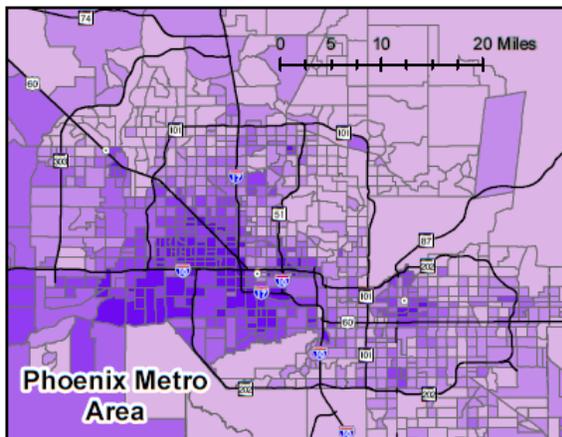
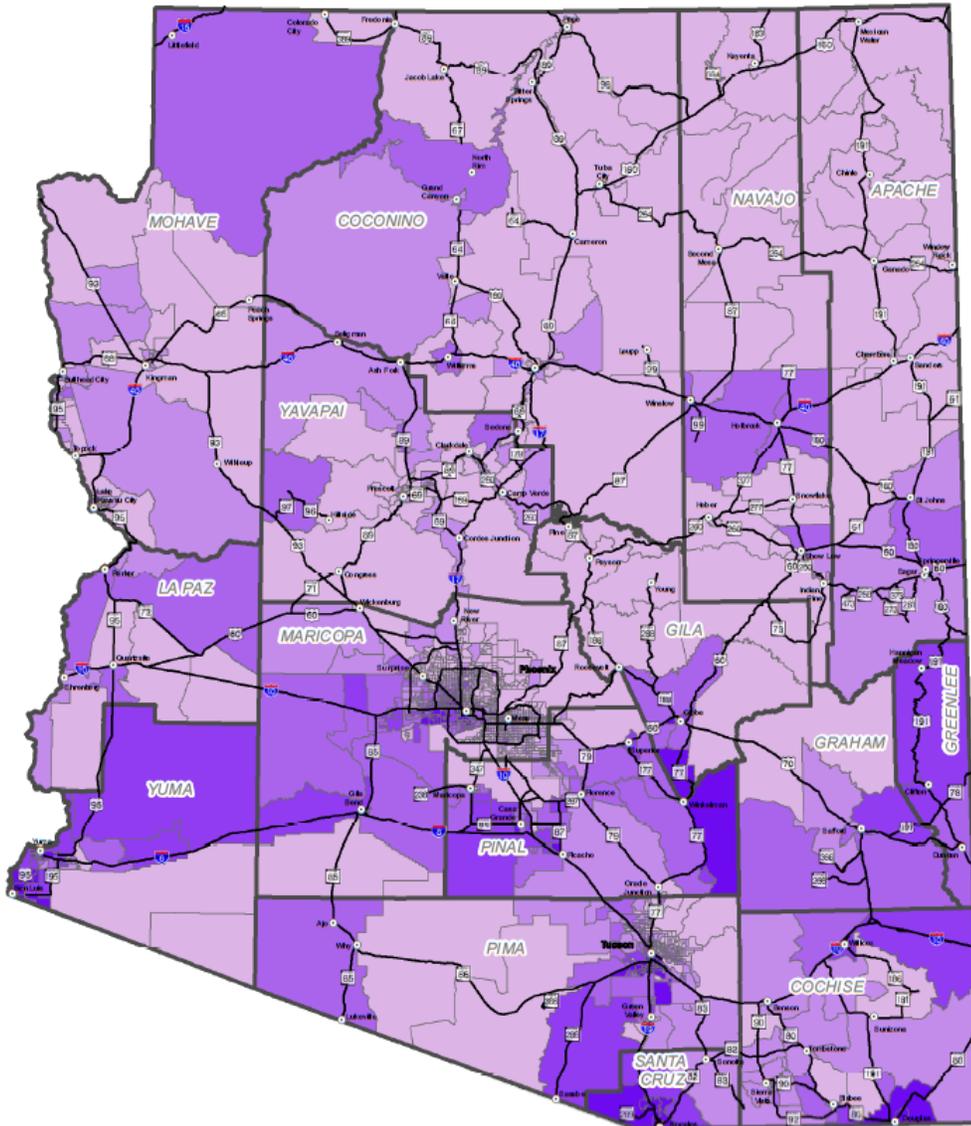
Race Percentage: Black or African American

- 0% - 3%
- 4% - 7%
- 8% - 13%
- 14% - 24%
- 25% - 44%

Note: The State of Arizona makes no claims concerning the accuracy of this map nor assumes any liability resulting from the use of the information herein.



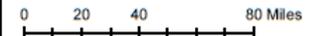
Populations - Census Tract Population Percentage (Hispanic)



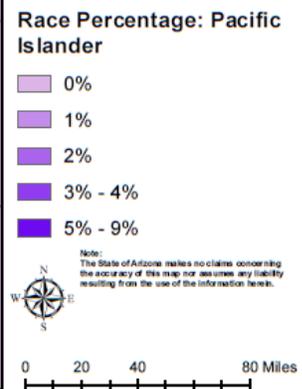
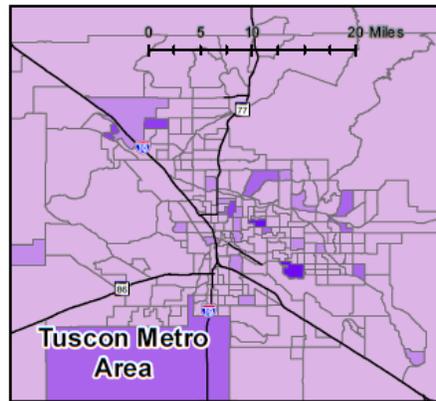
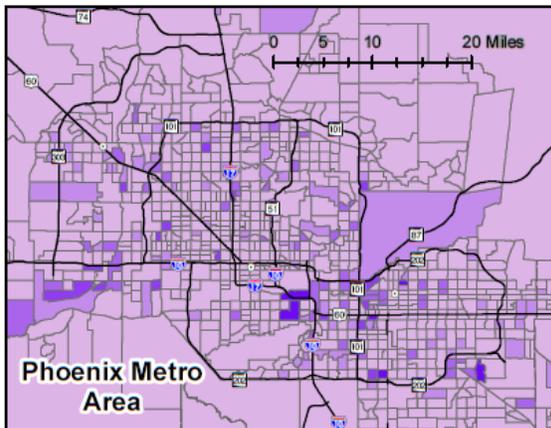
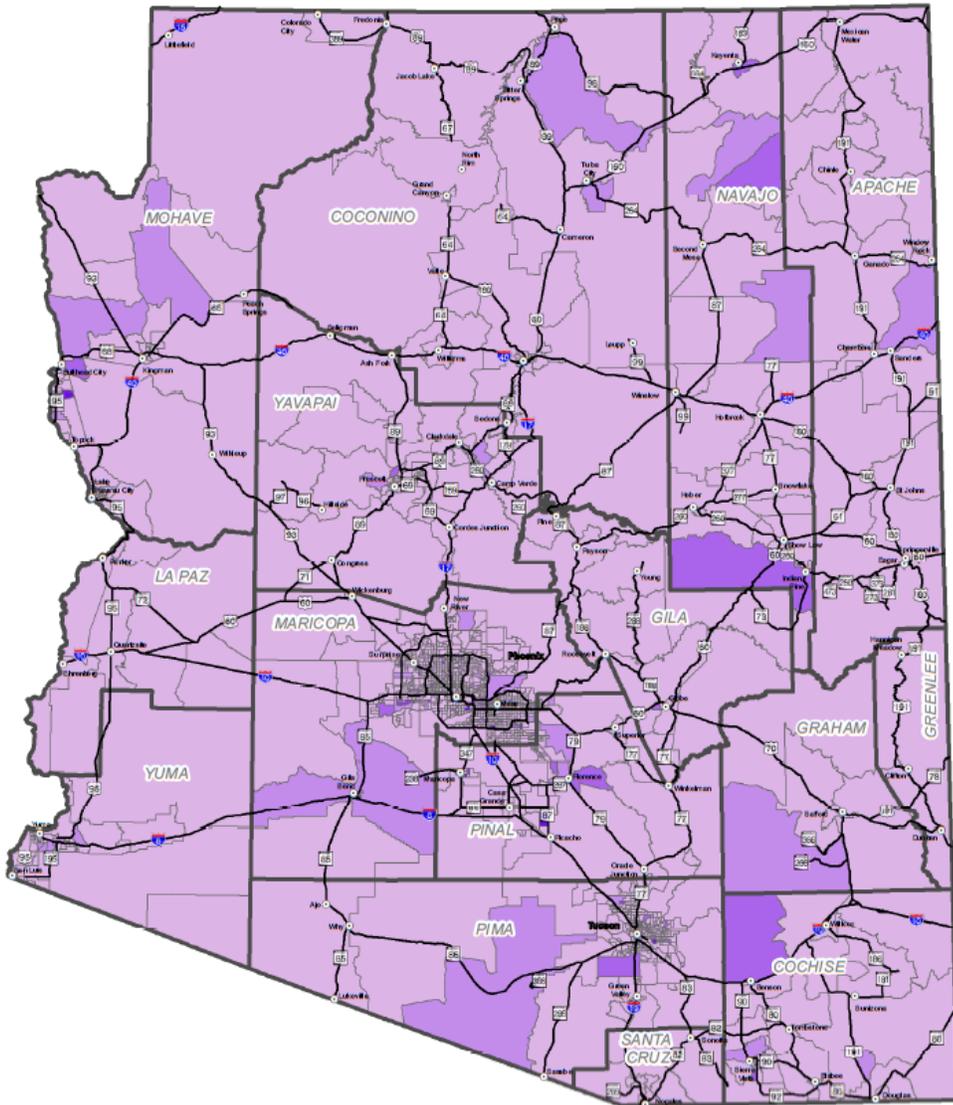
**Race Percentage:
Hispanic**

- 0% - 13%
- 14% - 28%
- 29% - 45%
- 46% - 68%
- 69% - 100%

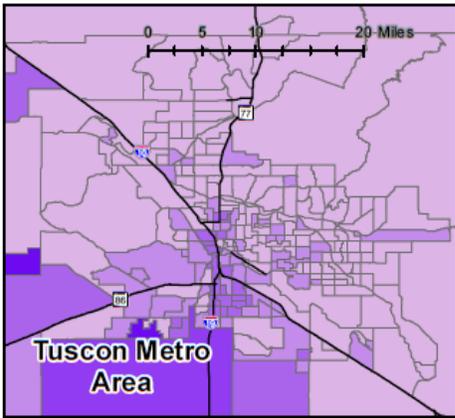
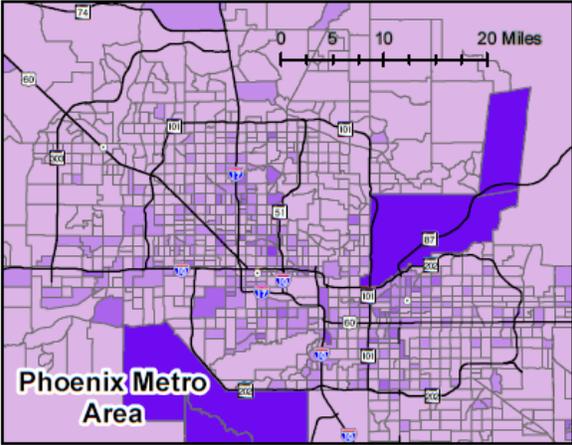
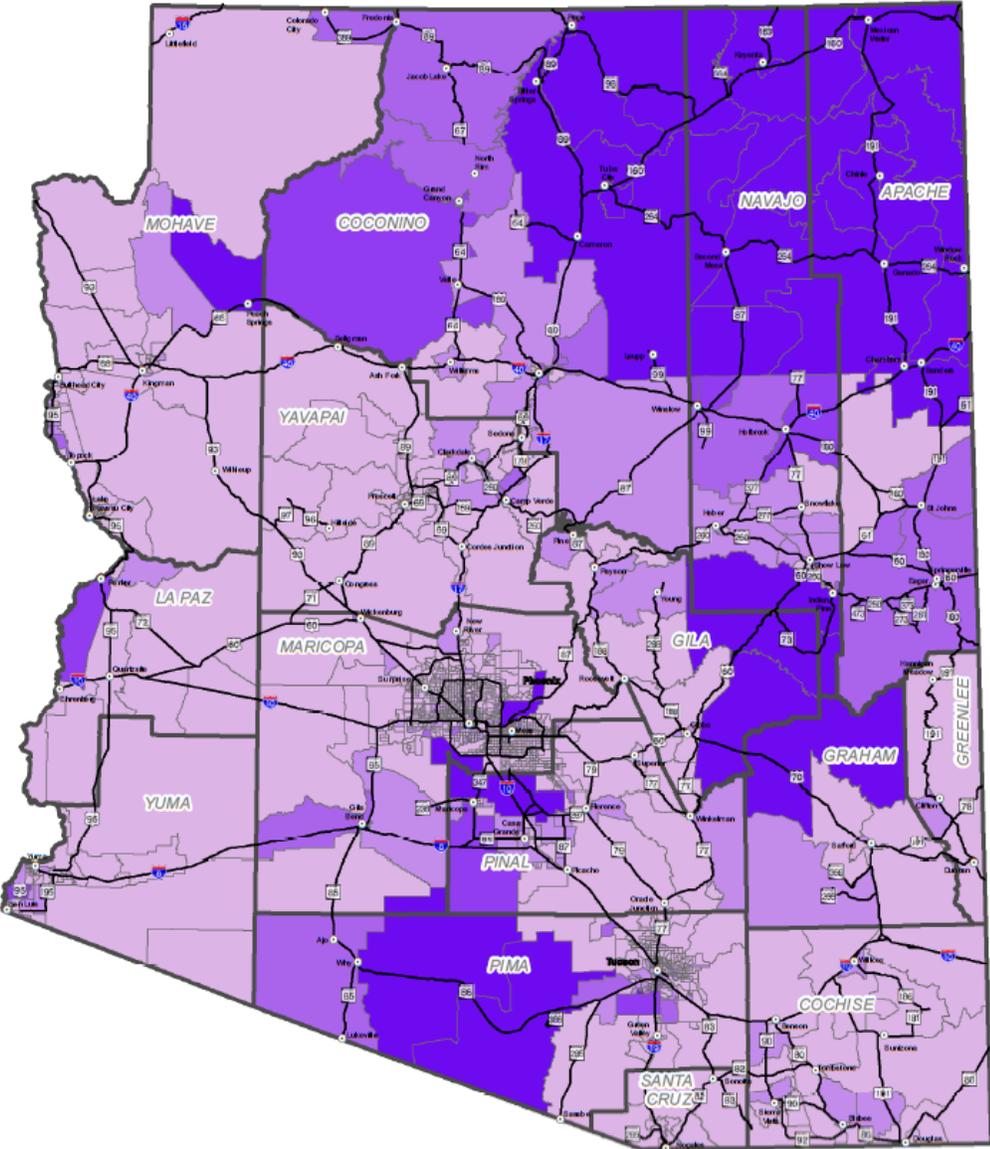
Note:
The State of Arizona makes no claims concerning
the accuracy of this map nor assumes any liability
resulting from the use of the information herein.



Populations - Census Tract Population Percentage (Pacific Islander)



Populations - Census Tract Population Percentage (American Indian)



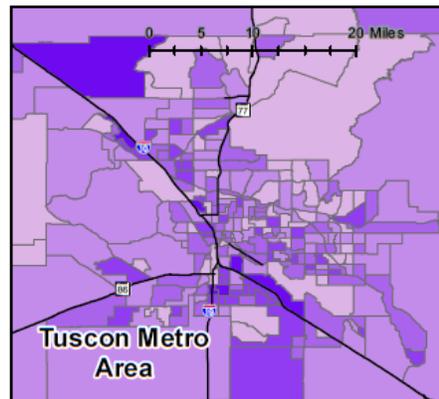
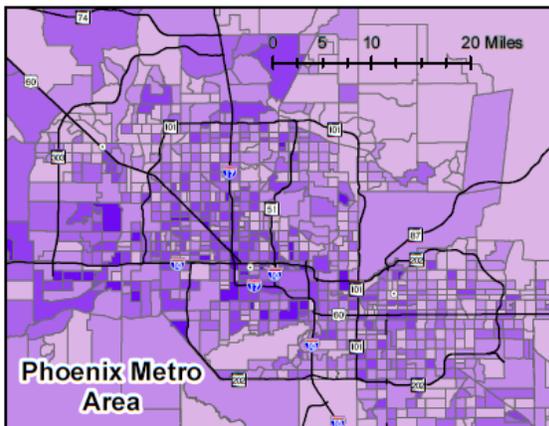
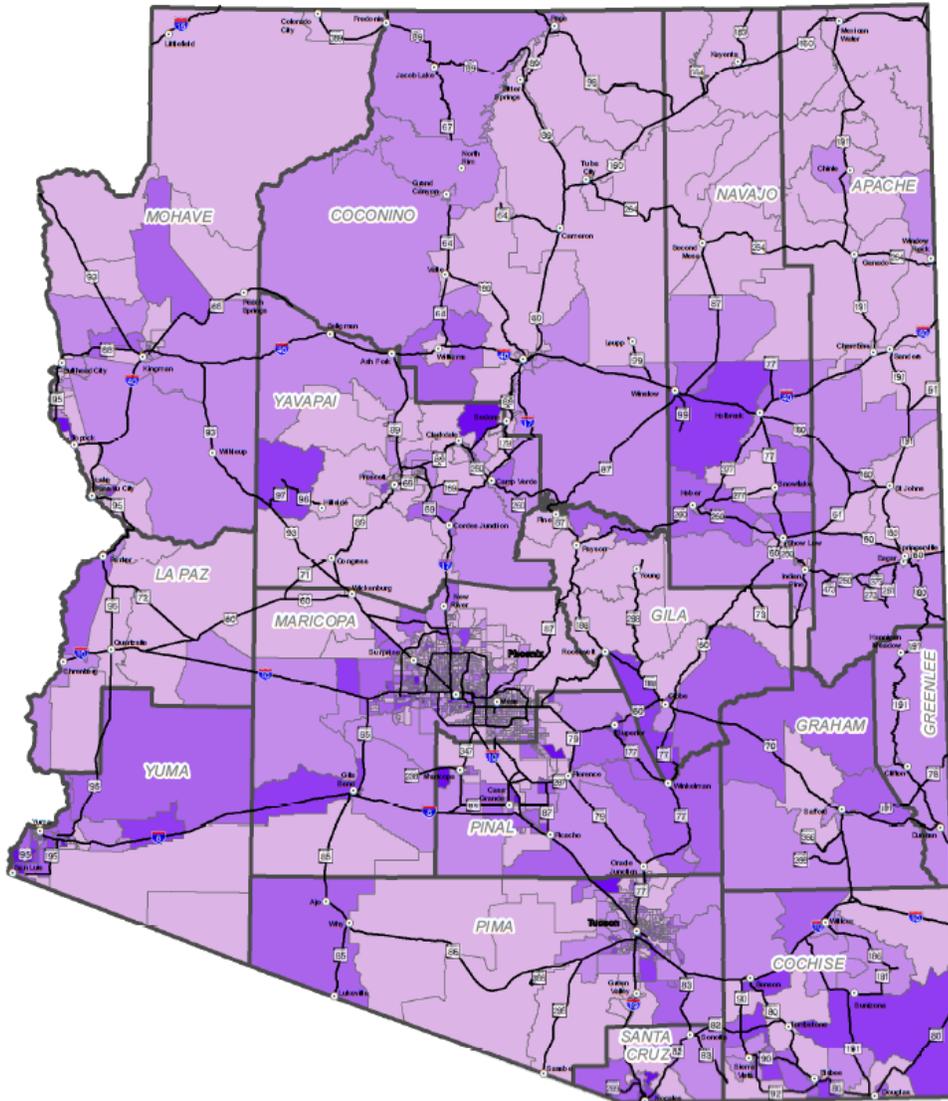
Race Percentage: American Indian

- 0% - 2%
- 3% - 7%
- 8% - 20%
- 21% - 48%
- 49% - 100%

Note: The State of Arizona makes no claims concerning the accuracy of this map nor assumes any liability resulting from the use of the information herein.

0 20 40 80 Miles

Populations - Census Tract Population Percentage (MultiRacial)

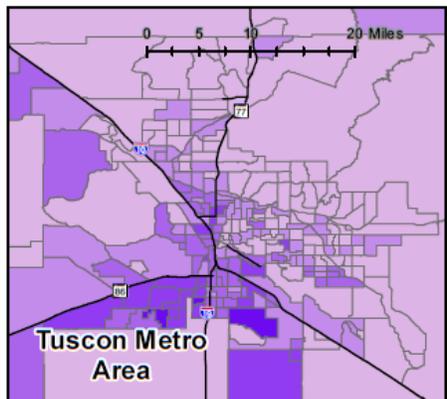
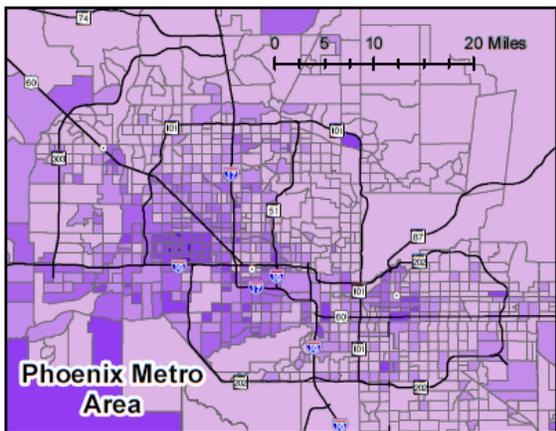
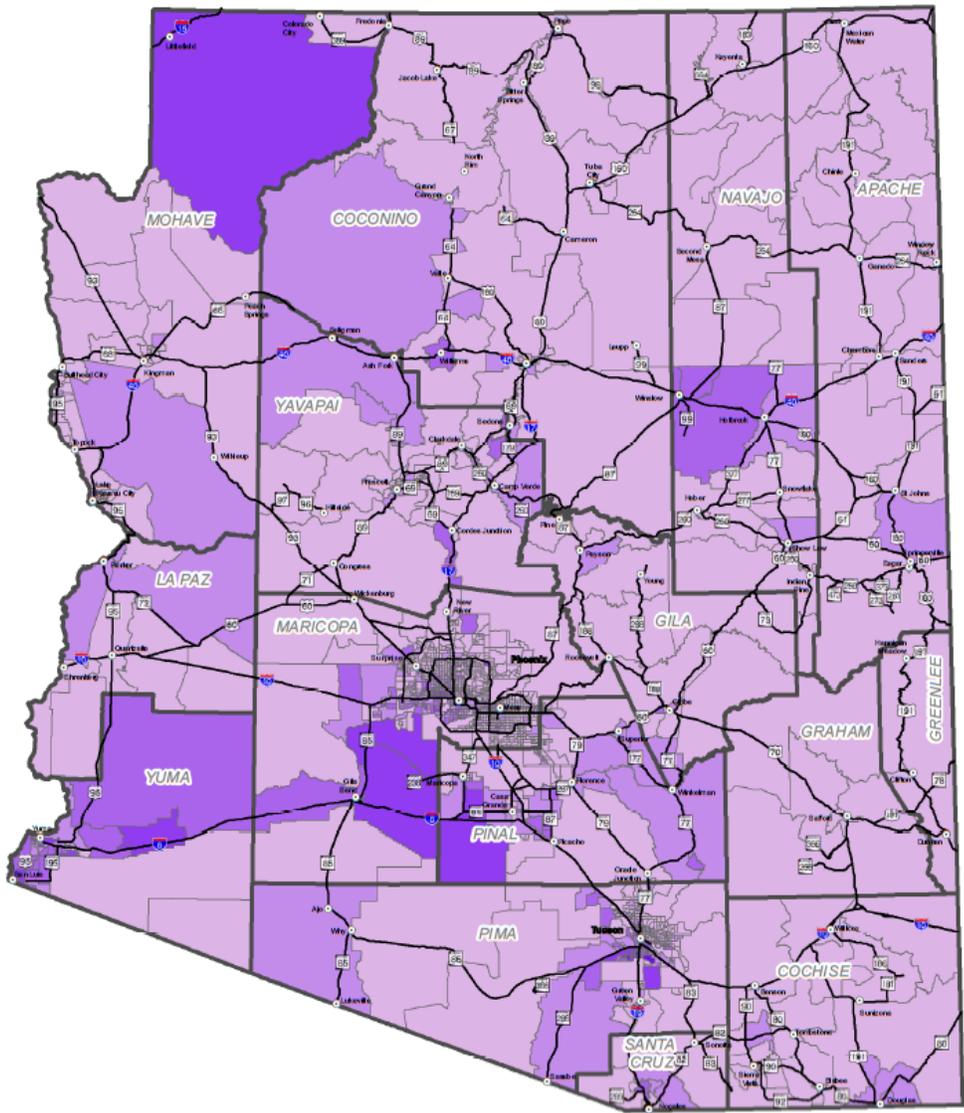


Race Percentage: MultiRacial

- 0% - 3%
- 4% - 7%
- 8% - 12%
- 13% - 19%
- 20% - 40%

Note: The State of Arizona makes no claims concerning the accuracy of this map nor assumes any liability resulting from the use of the information herein.

Populations - Census Tract Population Percentage (Other Race)



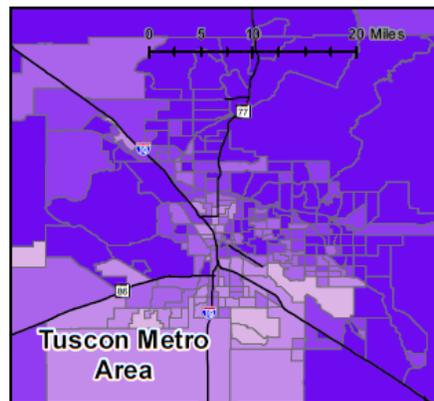
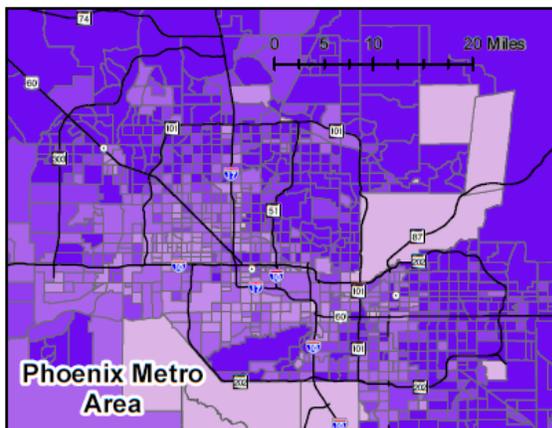
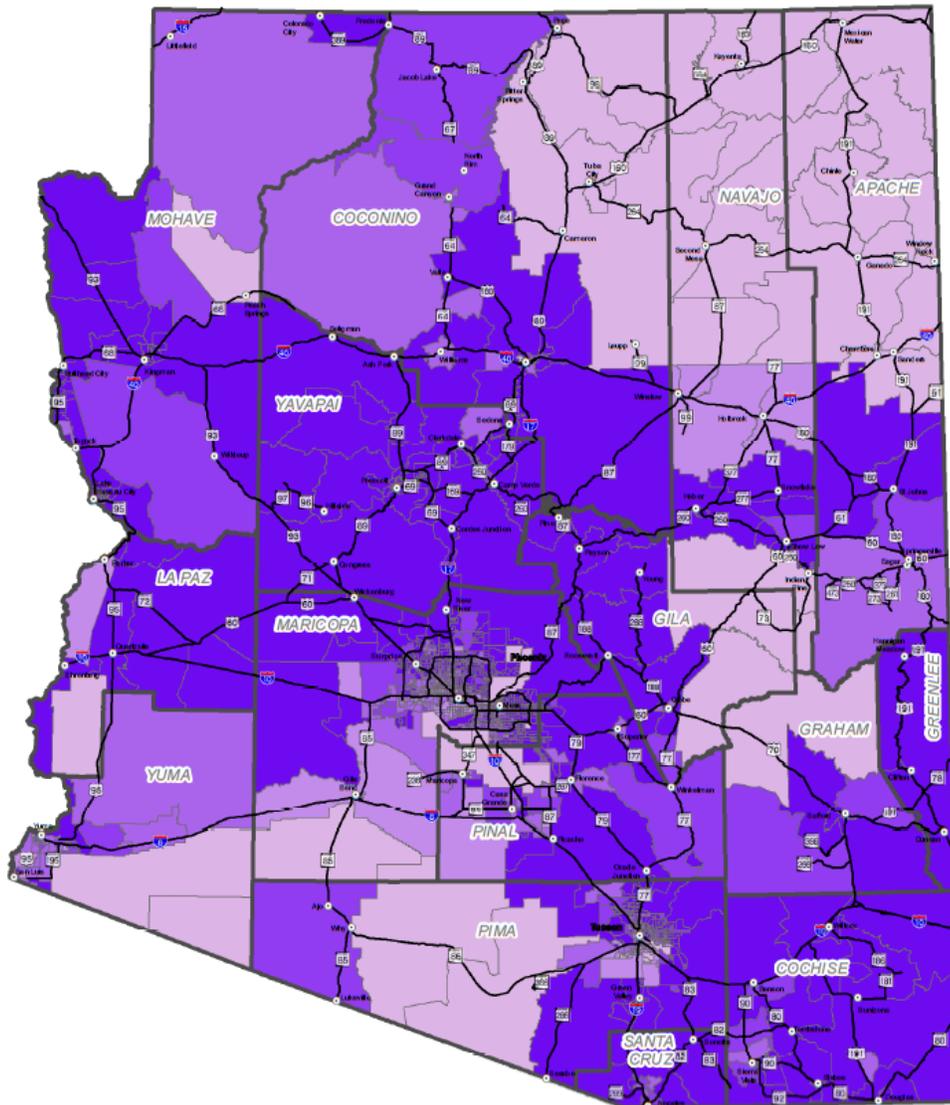
Race Percentage: Other Race

- 0% - 4%
- 5% - 11%
- 12% - 21%
- 22% - 38%
- 39% - 100%

Note: The State of Arizona makes no claims concerning the accuracy of this map nor assumes any liability resulting from the use of the information herein.

0 20 40 80 Miles

Populations - Census Tract Population Percentage (White)



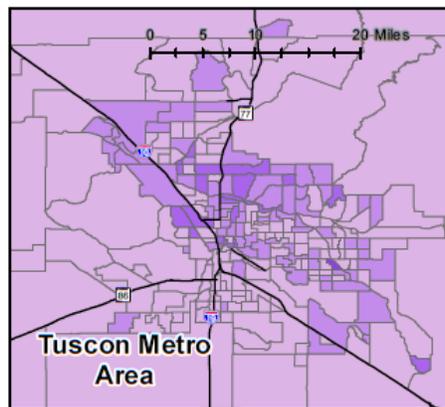
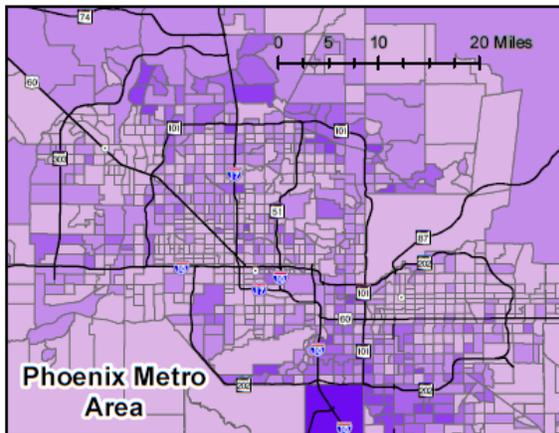
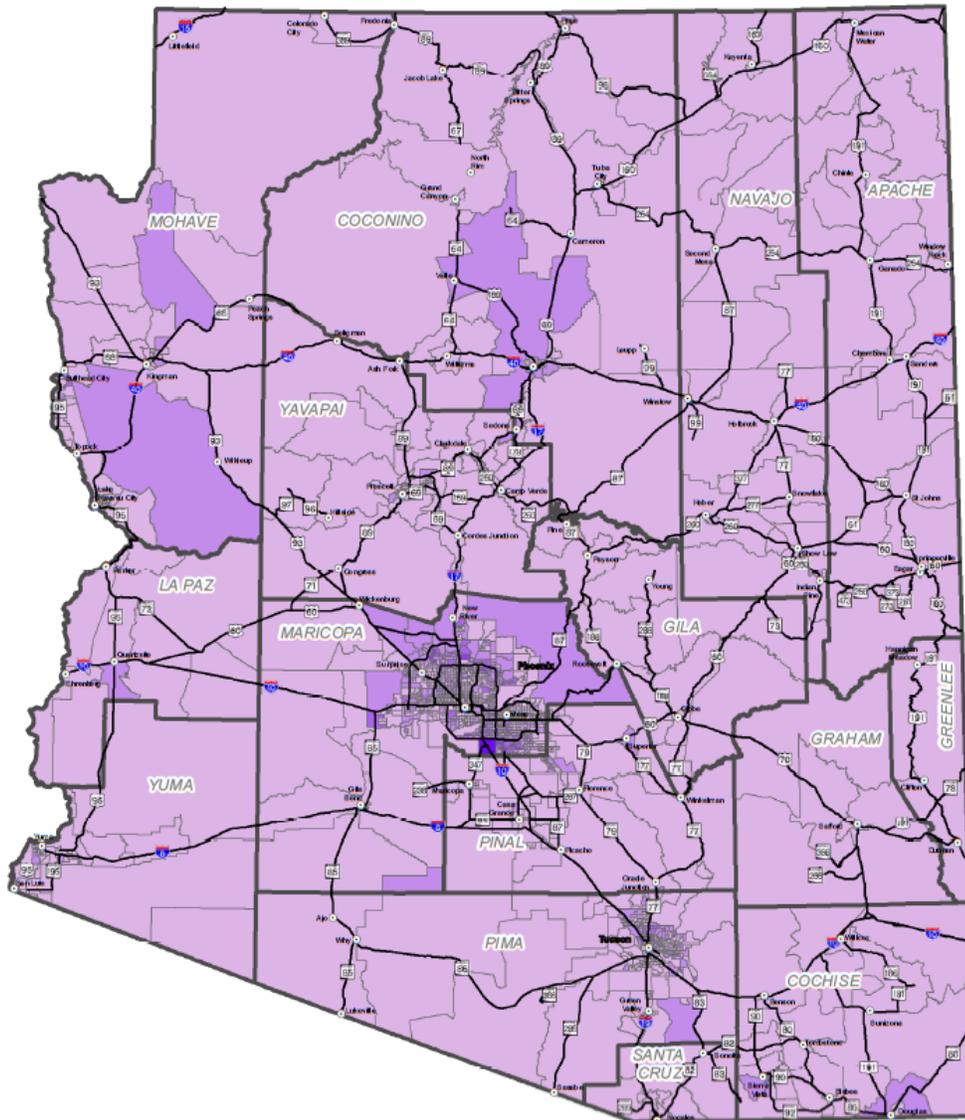
Race Percentage: White

- 0% - 22%
- 23% - 58%
- 59% - 73%
- 74% - 80%
- 81% - 100%

Note: The State of Arizona makes no claims concerning the accuracy of this map nor assumes any liability resulting from the use of the information herein.



Populations - Census Tract Population Percentage (Asian)



Race Percentage: Asian

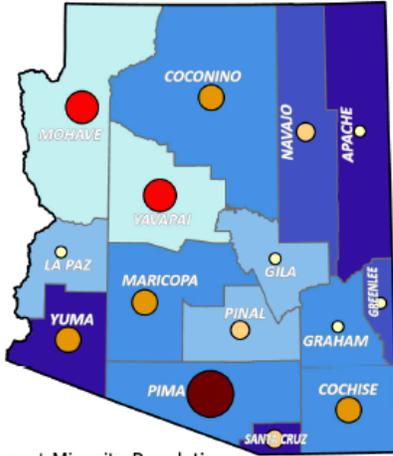
- 0% - 3%
- 4% - 8%
- 9% - 18%
- 19% - 42%
- 43% - 100%

No: The State of Arizona makes no claims concerning the accuracy of this map nor assumes any liability resulting from the use of the information herein.



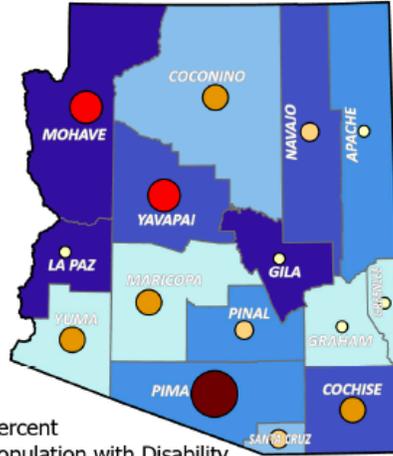
ADOT 5310 Program 2022 Funding Distributions and Demographics

Minority Population Percent



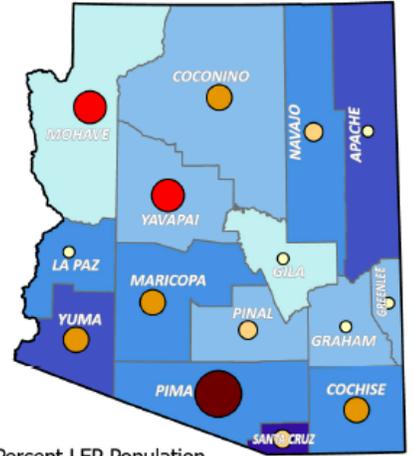
- Percent Minority Population
- 20% - 22%
 - 22.1% - 43%
 - 43.1% - 48%
 - 48.1% - 58%
 - 58.1% - 85%

Percent Population with Disability



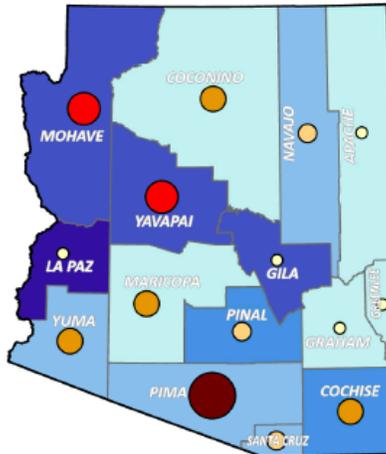
- Percent Population with Disability
- 10% - 11%
 - 11.1% - 13%
 - 13.1% - 15%
 - 15.1% - 17%
 - 17.1% - 25%

Low English Proficiency (LEP) Population Percent



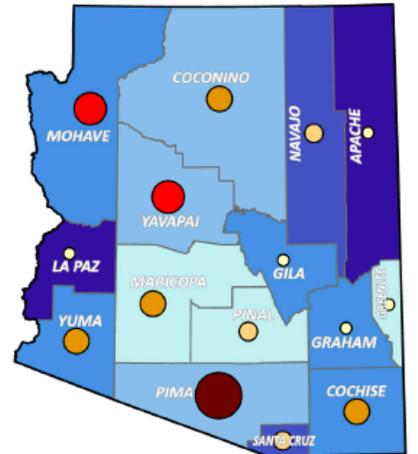
- Percent LEP Population
- 3%
 - 3.1% - 6%
 - 6.1% - 8%
 - 8.1% - 20%
 - 20.1% - 32%

Senior Population Percent



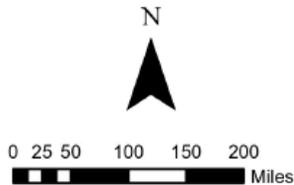
- Percent Senior Population
- 12% - 15%
 - 15.1% - 19%
 - 19.1% - 23%
 - 23.1% - 31%
 - 31.1% - 39%

Low Income Population Percent



- Percent Low Income Population
- 14% - 19%
 - 19.1% - 23%
 - 23.1% - 27%
 - 27.1% - 33%
 - 33.1% - 42%

- Total Funds Awarded
- \$0.00 - \$116,516.00
 - \$116,516.01 - \$447,358.00
 - \$447,358.01 - \$836,530.00
 - \$836,530.01 - \$1,310,356.00
 - \$1,310,356.01 - \$2,426,393.80



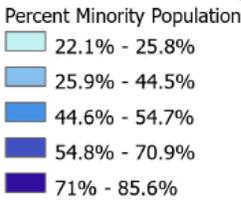
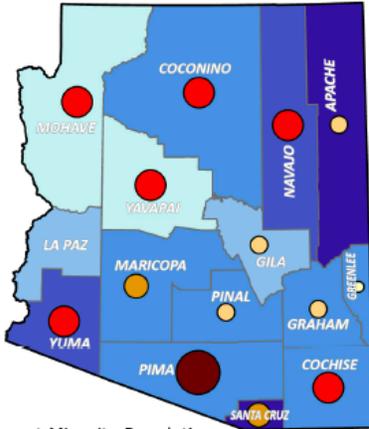
Prepared by:
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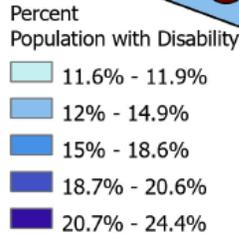
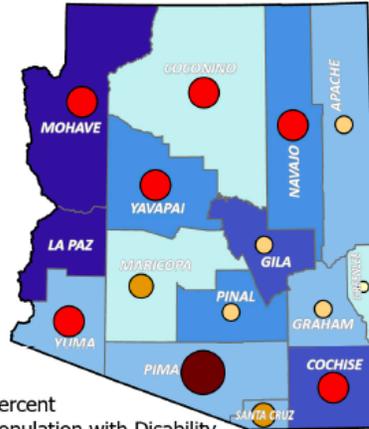
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ADOT 5310 Program 2023 Funding Distributions and Demographics

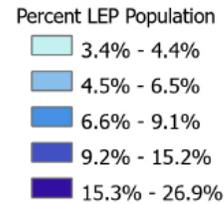
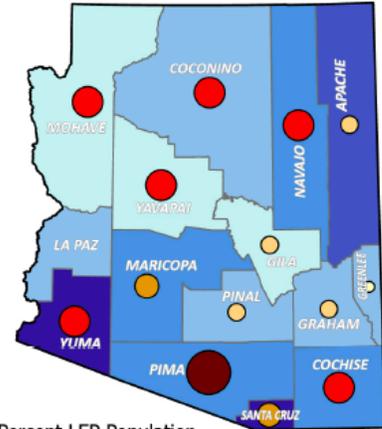
Minority Population Percent



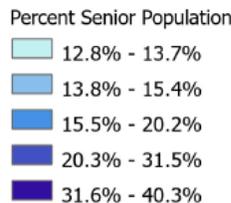
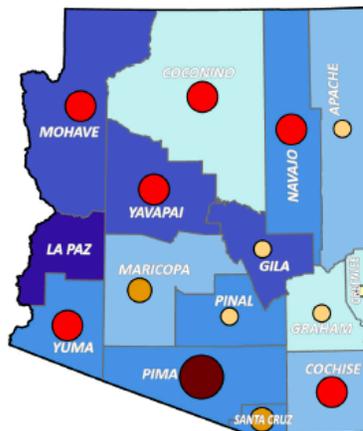
Percent Population with Disability



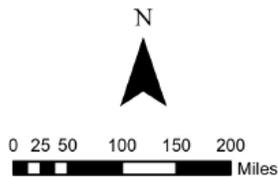
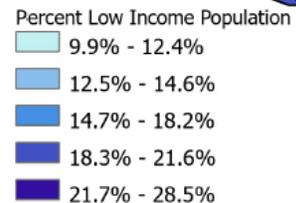
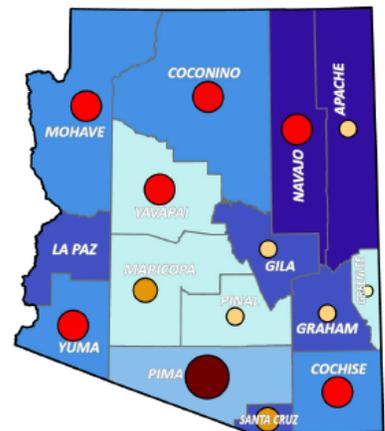
Low English Proficiency (LEP) Population Percent



Senior Population Percent



Low Income Population Percent



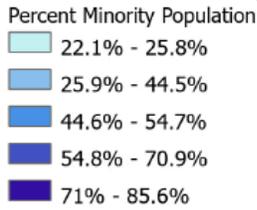
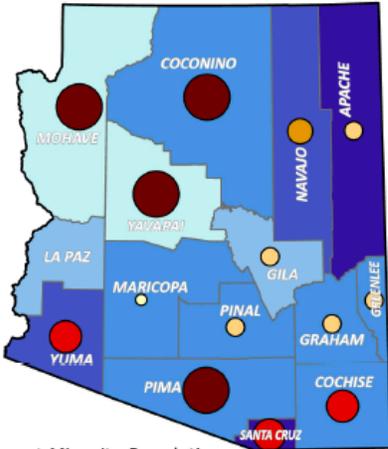
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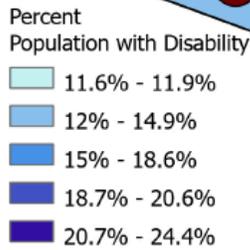
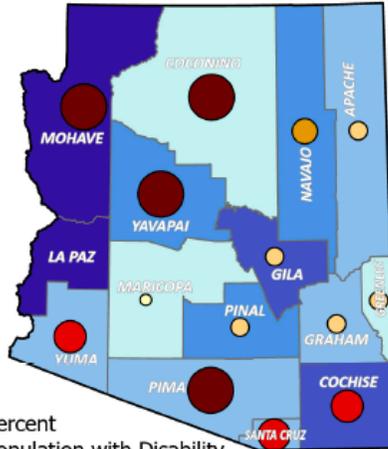
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ADOT 5310 Program 2024 Funding Distributions and Demographics

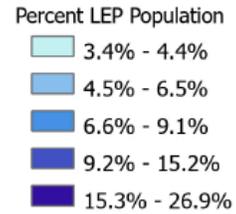
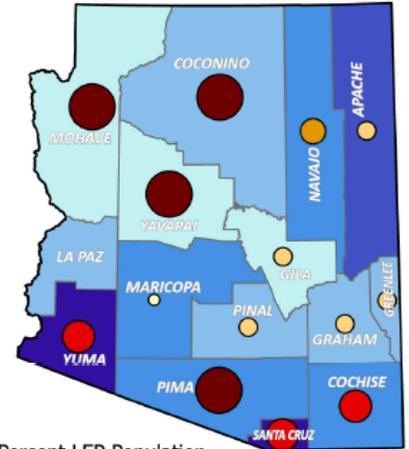
Minority Population Percent



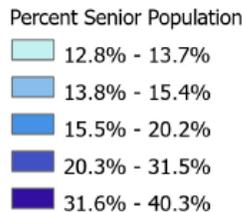
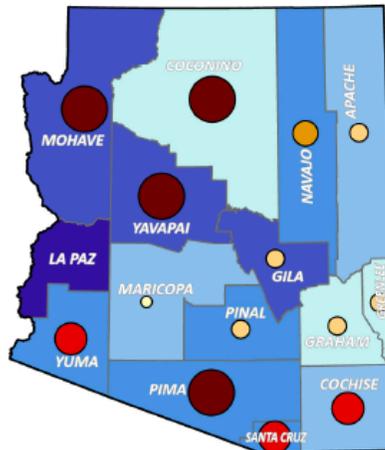
Percent Population with Disability



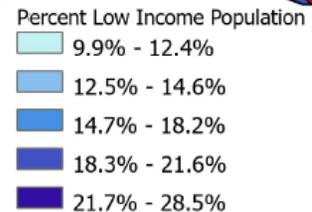
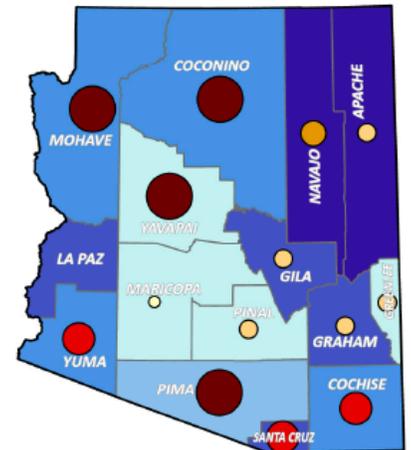
Limited English Proficiency (LEP) Population Percent



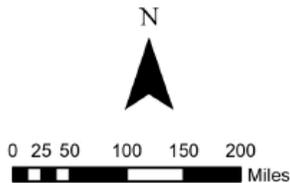
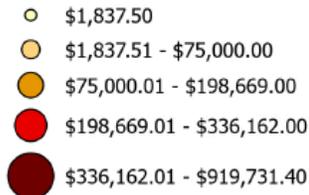
Senior Population Percent



Low Income Population Percent



Total Funds Awarded



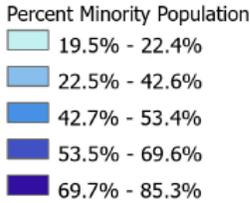
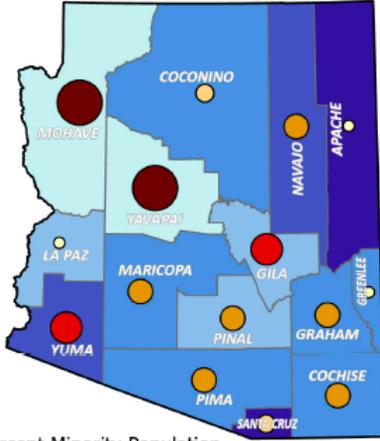
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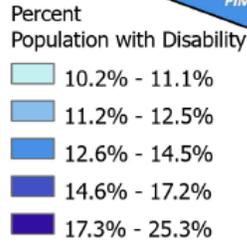
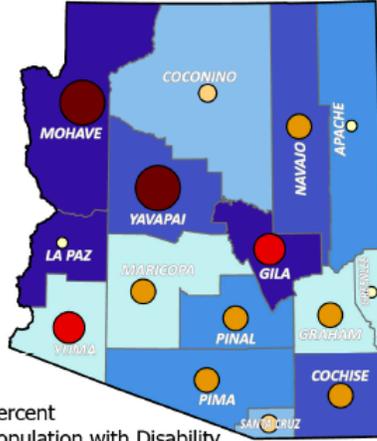
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ADOT 5311 Program 2022 Funding Distributions and Demographics

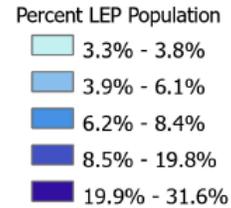
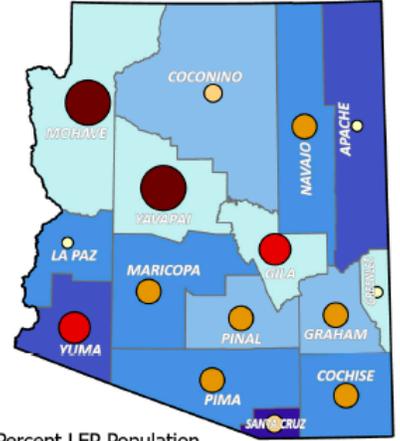
Minority Population Percent



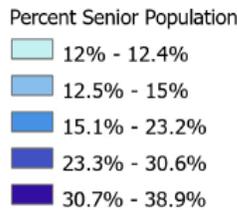
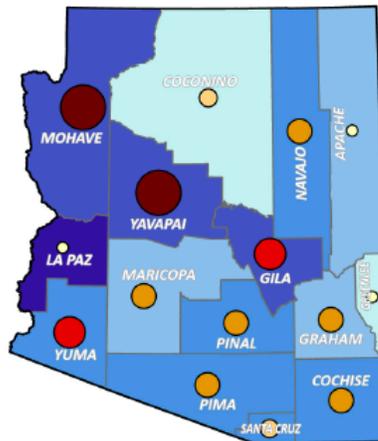
Percent Population with Disability



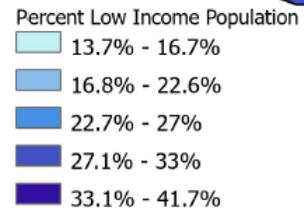
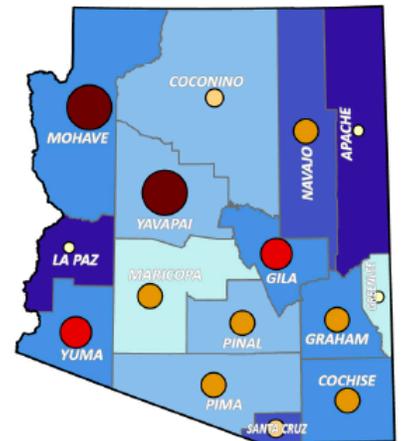
Low English Proficiency (LEP) Population Percent



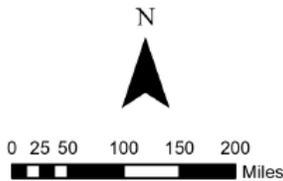
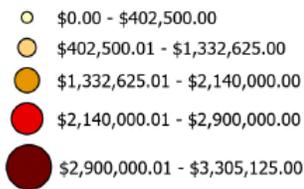
Senior Population Percent



Low Income Population Percent



Total Funds Awarded



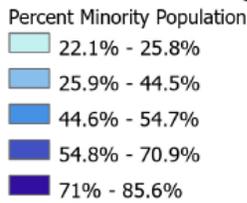
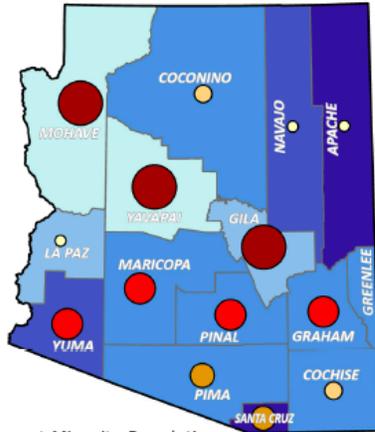
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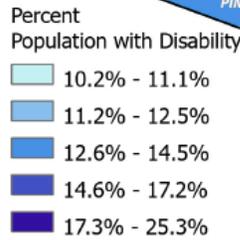
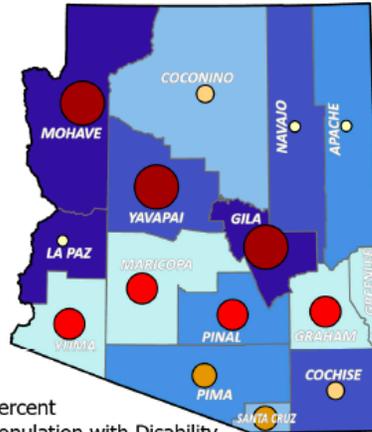
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ADOT 5311 Program 2023 Funding Distributions and Demographics

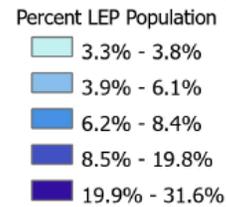
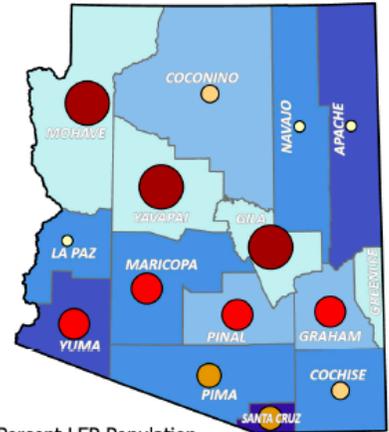
Minority Population Percent



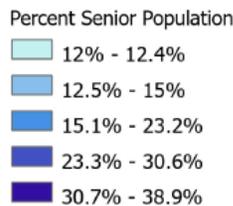
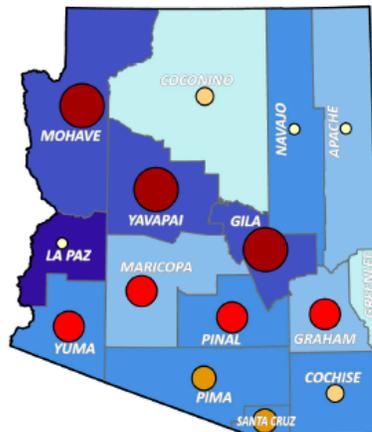
Percent Population with Disability



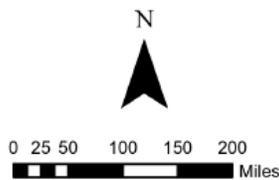
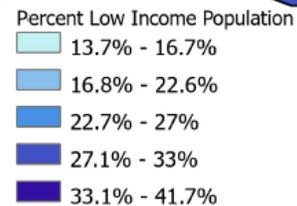
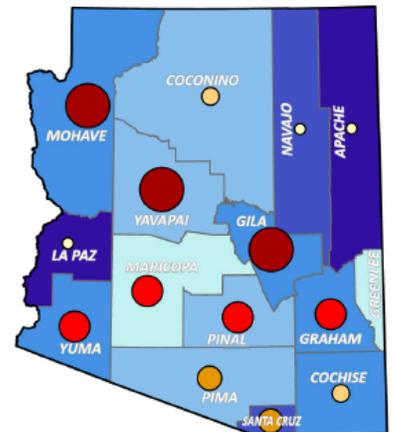
Low English Proficiency (LEP) Population Percent



Senior Population Percent



Low Income Population Percent



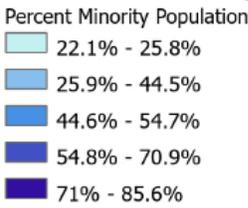
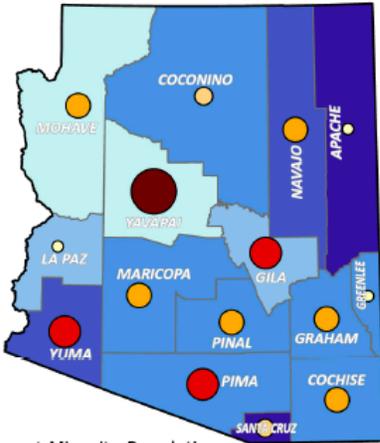
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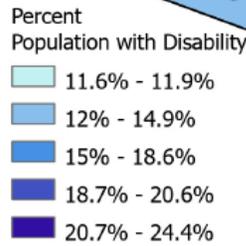
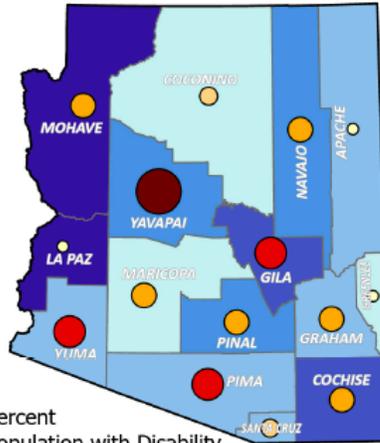
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ADOT 5311 Program 2024 Funding Distributions and Demographics

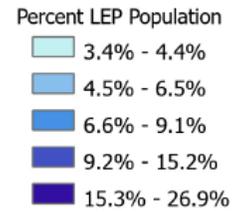
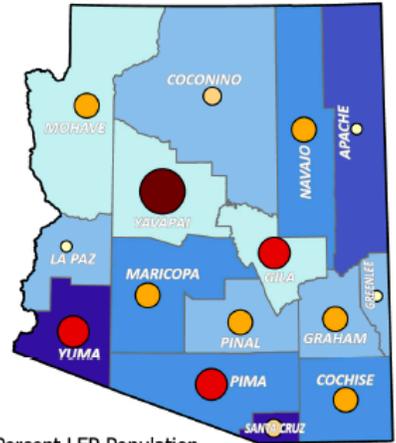
Minority Population Percent



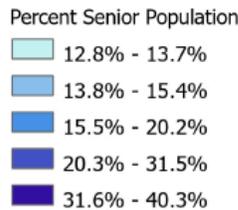
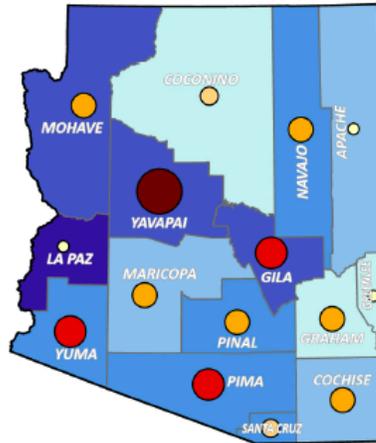
Percent Population with Disability



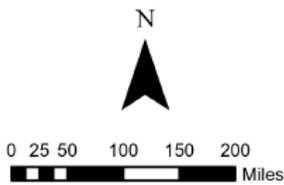
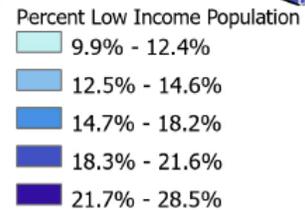
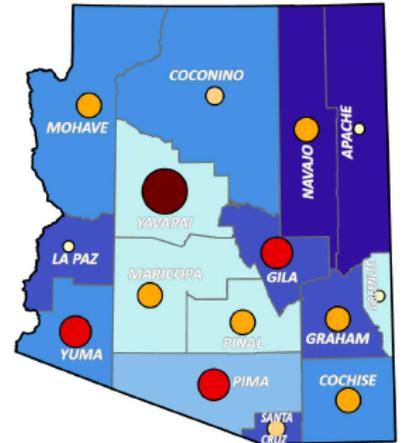
Low English Proficiency (LEP) Population Percent



Senior Population Percent



Low Income Population Percent



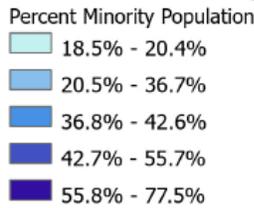
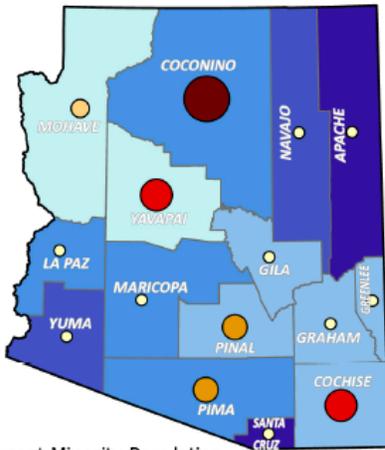
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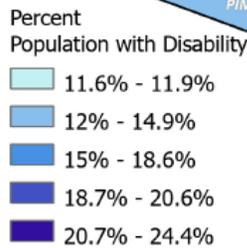
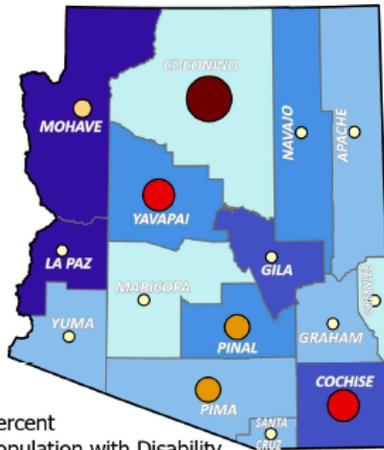
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ADOT 5339 Program 2022 Funding Distributions and Demographics

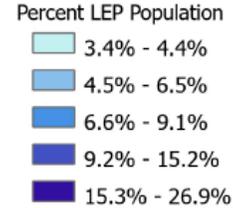
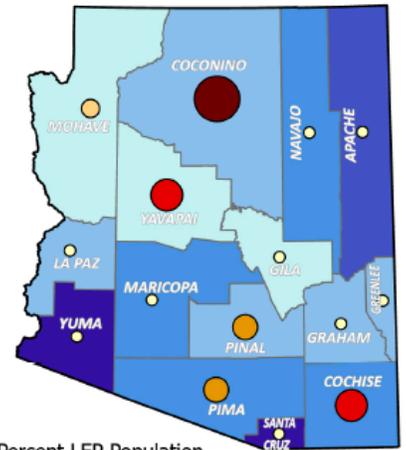
Minority Population Percent



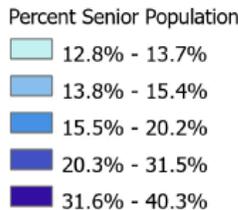
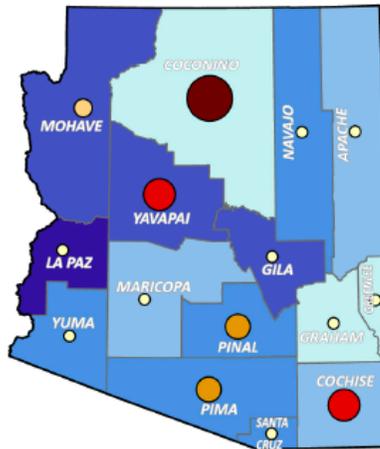
Percent Population with Disability



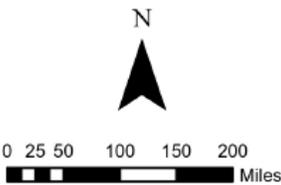
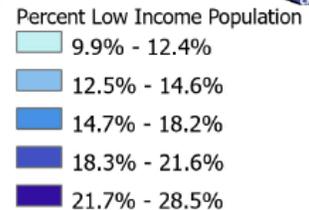
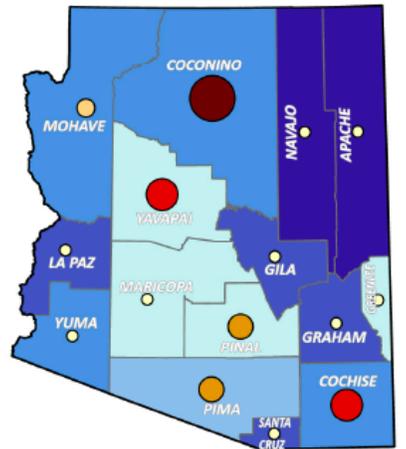
Low English Proficiency (LEP) Population Percent



Senior Population Percent



Low Income Population Percent



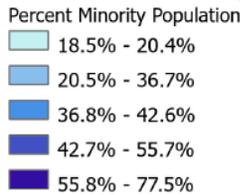
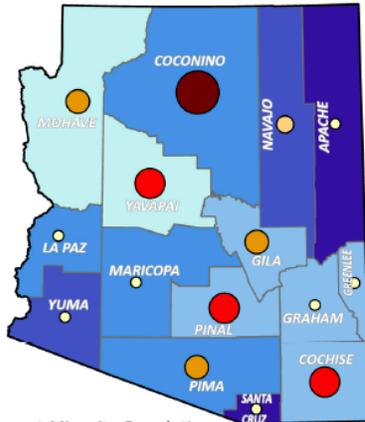
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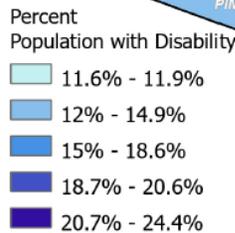
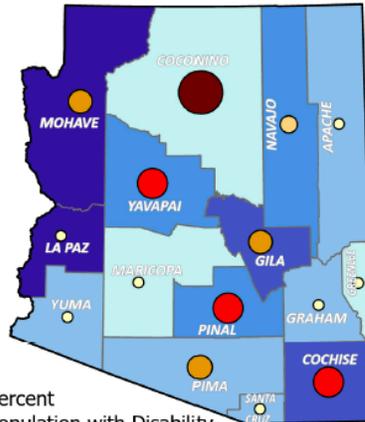
Note:
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ADOT 5339 Program 2023 Funding Distributions and Demographics

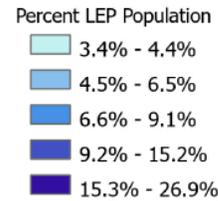
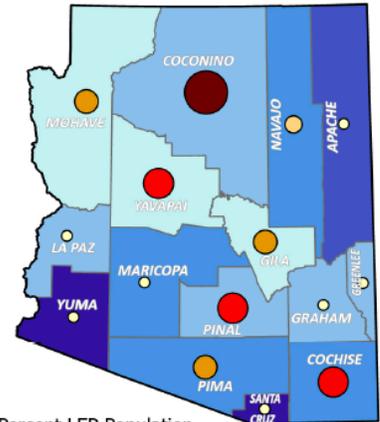
Minority Population Percent



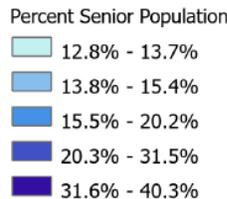
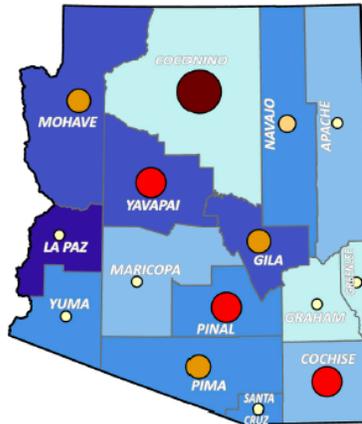
Percent Population with Disability



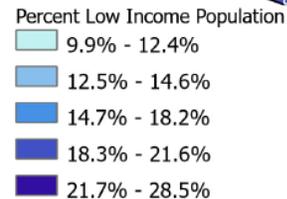
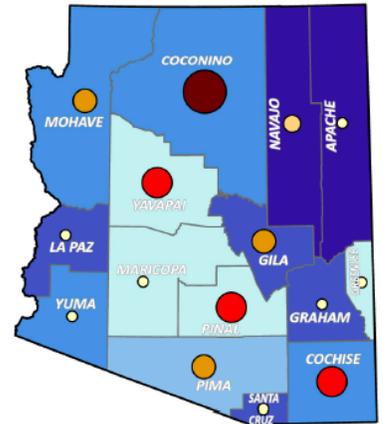
Low English Proficiency (LEP) Population Percent



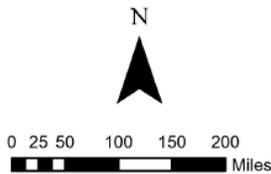
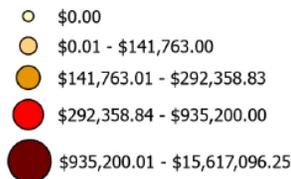
Senior Population Percent



Low Income Population Percent



Total Funds Awarded



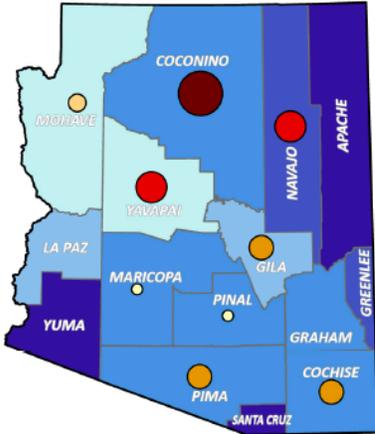
Prepared by:
Arizona Department of Transportation
Multimodal Planning Division | Geospatial Analysis Section
MPDGIS@azdot.gov 2025095 November 2025



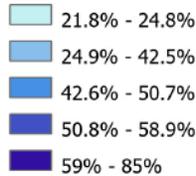
Note:
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ADOT 5339 Program 2024 Funding Distributions and Demographics

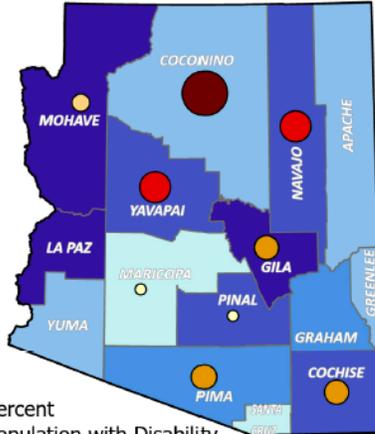
Minority Population Percent



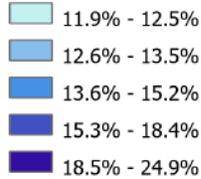
Percent Minority Population



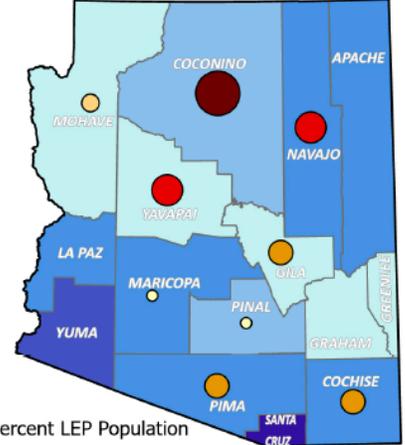
Percent Population with Disability



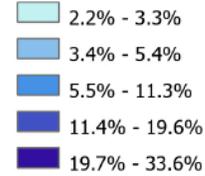
Percent Population with Disability



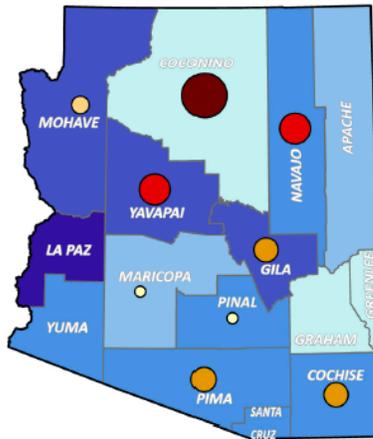
Low English Proficiency (LEP) Population Percent



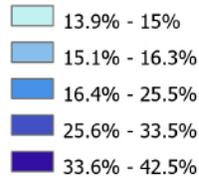
Percent LEP Population



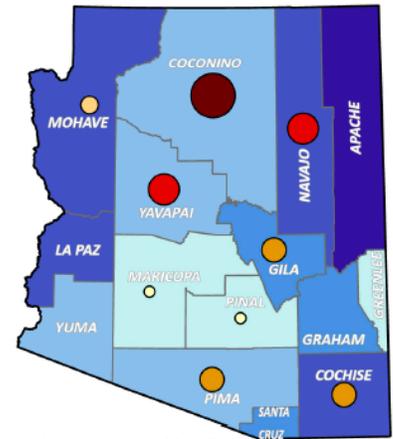
Senior Population Percent



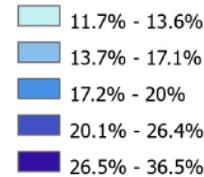
Percent Senior Population



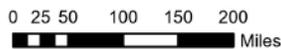
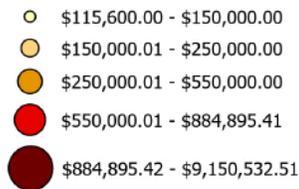
Low Income Population Percent



Percent Low Income Population



Total Funds Awarded



Prepared by:
Arizona Department of Transportation
Multimodal Planning Division | Geospatial Analysis Section
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14. Transportation Planning

ADOT's State Management Plan connects to the public involvement process for planning and technical assistance provided by ADOT; it documents procedures the State of Arizona uses in managing and utilizing funds to assist public, tribal, private non-profit and private for-profit passenger transportation systems in Arizona.

As further outlined in the ADOT State Management Plan, MPD works with Regional Transportation Planning Agencies and directly with subrecipients to provide assistance throughout the grant processes, as well as subsequent monitoring of successful applicants. MPD also provides information, oversight, and technical assistance to Arizona communities, transportation planning agencies, transit agencies, and intercity carriers.

15. FTA grant application assistance and allocation

ADOT follows an application process to pass through FTA financial assistance to subrecipients in a non-discriminatory manner. The application process and procedures are extensively documented and publicized in ADOT's State Management Plan, specific grant program guidebooks, and application instruction materials. These documents are updated and disseminated during each application cycle.

ADOT MPD and ECR provide outreach and training throughout various areas of the state to provide procedures and to explain the requirements of the grant programs and how new applicants can become eligible for potential funding. This is further outlined and is available on ADOT's website: [ADOT's MPD Transit Program Handbooks, Applications, and Awards](#)

Appendix A

Title VI Notice to the Public

ADOT'S NONDISCRIMINATION NOTICE TO THE PUBLIC

The Arizona Department of Transportation (ADOT) hereby gives public notice that it is the Agency's policy to assure full compliance with Title VI of the Civil Rights Act of 1964, Title II of the Americans with Disabilities Act of 1990 (ADA), and other related authorities in all of its programs and activities.

ADOT's Title VI and ADA Programs require that no person shall, on the grounds of race, color, national origin, or disability, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity.

Any person, who believes his/her Title VI or ADA rights have been violated, may file a complaint. Any such complaint must be in writing and filed with ADOT Civil Rights within one hundred eighty (180) days following the date of the alleged discriminatory occurrence. For additional information about ADOT's Civil Rights programs and the procedures to file a complaint contact ADOT Civil Rights via the information listed below:

AVISO PÚBLICO DE LA LEY DE NO-DISCRIMINACIÓN DE ADOT

El Departamento de Transporte del Estado de Arizona (ADOT) informa al público que esta agencia tiene como regla asegurar el cumplimiento total del Título VI de la Ley de los Derechos Civiles de 1964, del Título II de la Ley de ciudadanos Americanos con Discapacidades de 1990 (ADA) y otras normas relacionadas con todos sus programas y actividades.

Los programas del Título VI y ADA de ADOT exigen que a ninguna persona se le excluya de participar, se le nieguen beneficios o de ninguna otra manera sea sujeta a discriminación en ningún programa o actividad de ADOT por motivo de raza, color, país de origen, o discapacidad.

Cualquier persona que crea que se han violado sus derechos bajo el Título VI o el ADA, puede presentar una queja. Esta queja debe presentarse por escrito a la Oficina de Derechos Civiles de ADOT dentro de ciento ochenta (180) días a partir de la fecha en que se alega que ocurrió la discriminación. Para recibir más información sobre los programas de Derechos Civiles de ADOT y los procedimientos para presentar una queja, por favor póngase en contacto con la Oficina de Derechos Civiles de ADOT a través la información que aparece abajo:

KRYSTAL SMITH

ADA/504 Nondiscrimination Program Coordinator
KSmith2@azdot.gov

DANIELLE VALENTINE

TITLE VI Nondiscrimination Program Coordinator
DValentine@azdot.gov

ADOT Civil Rights

1801 W. Jefferson St.
Phoenix, AZ 85007
602.712.8946
CivilRightsOffice@azdot.gov

Appendix B Discrimination Complaint Form



15-0517 R08/25 azdot.gov

Discrimination Complaint Form

Note: The following information is needed to assist in processing your complaint.

Complainant's Information:

Name			
Address	City	State	Zip
Email	Home Phone Number	Alternate Phone Number	
Person discriminated against (someone other than complainant)			
Name	Home Phone Number	Alternate Phone Number	
Address	City	State	Zip

Which of the following best describes the reason you believe the discrimination took place? Please be specific when selecting the basis of your complaint:

<input type="checkbox"/> Race	<input type="checkbox"/> Color	<input type="checkbox"/> National Origin	<input type="checkbox"/> Disability
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Below are additional bases for filing a complaint related to programs and services provided by ADOT Motor Vehicle Division and ADOT Enforcement Compliance Division:

<input type="checkbox"/> Sex	<input type="checkbox"/> Age
------------------------------	------------------------------

On what date(s) did the alleged discrimination take place?

Where did the alleged discrimination take place?

What is the name and title of the person(s) who you believe discriminated against you (if known)?

Describe the alleged discrimination. Explain what happened and who you believe was responsible. (If additional space is needed, add a sheet of paper).

--

List names and contact information of persons who may have knowledge of the alleged discrimination.

--

If you have filed this complaint with any other federal, state, or local agency, or with any federal or state court, check all that apply.

<input type="checkbox"/> Federal Agency	<input type="checkbox"/> Federal Court	<input type="checkbox"/> State Agency	<input type="checkbox"/> State Court	<input type="checkbox"/> Local Agency
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Name				
Address		City	State	Zip
Home Phone Number		Alternate Phone Number		

Please sign below. You may attach any written materials or other information you think is relevant to your complaint.

Complainant Signature	Date	Number of attachments
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Please email form and any additional information to:

ADOT External Civil Rights
CivilRightsOffice@azdot.gov
 ATTN: ADA/Title VI Nondiscrimination Program Coordinator
 1801 W. Jefferson St. Ste.101 MD 154A
 Phoenix, AZ 85007
 Phone: 602.712.8946
www.azdot.gov

Appendix C

Transit-Related Title VI Investigations, Complaints and Lawsuits

ADOT maintains a list of any investigations, complaints or lawsuits that allege discrimination on the basis of race, color, national origin, age, sex, disability, low income status in FTA programs. A copy of the Investigation, Complaint and Lawsuit Log is maintained by the ADOT ECR and is available for review upon request. Below is a copy of the Investigation, Complaint and Lawsuit Log for F since the last reporting year.

	Date (Month, Day, Year)	Basis	Status	Action(s) Taken
Investigations				
None				
Lawsuits				
None				
Complaints				
INQ23817	5/14/2023	Disability	Closed	Dismissed/ Unsubstantiated
INQ26062	8/15/2025	Disability	Closed	Dismissed/Substantiated Updated Customer Service Training
INQ26143	10/10/2025	Race	Open	Investigation on going