

# ADOT Public Transit 101



Presentation by Lindsay Post and  
ADOT MPD Transit  
September 23rd, 2020

# ADOT Multimodal Planning Division

## Who?

Aeronautics.....  
Research.....  
Transportation Analysis..  
Regional Planning .....  
Grant Coordination.....  
Transit  
.....

## What?

State grant \$ for capital projects  
Product Eval/transportation research  
GIS, traffic modeling and monitoring  
Works with TMAs, MPOs, and COGs  
Local partner grant support  
5310, 5311 and Transit planning

# MPD Transit Team

## Administration

Jill Dusenberry – Transit Group Manager

Sara Allred – Transit Group Asst. Manager and State Transit Planner

### 5311

Aubree Perry  
Sara Allred

### State Safety Oversight

Brian Brinkley

### 5310

Sara Allred  
Lindsay Post

## Program Support

Edmund Shepard – Vehicles Management Analyst

Ann Cochran – Program Analyst

Diane Ohde – Transit Grants Business Analyst Consultant

Sarah Wuertz – Contract Specialist / RTAP Administrator

# Transit vs. Transportation

- Terms often used interchangeably, especially among your stakeholders, clients and passengers
- Transportation generally refers to the transport of goods, people, or animals through modes like air, land (roads and rail) pipeline, space, water, cable, etc
- Transit generally refers to the movement of people from one place to another

# Common Terms and Definitions

- Revenue Service
- Deadhead
- ADA
- Fixed Route
- Demand Response
- Deviation
- Memorandum of Understanding (MOU)



- Disadvantaged Business Enterprise (DBE)
- Metropolitan Planning Organization (MPO)
- Council of Government (COG)
- Micro-Transit
- Bus Rapid Transit (BRT)

# How Public Transit is Funded



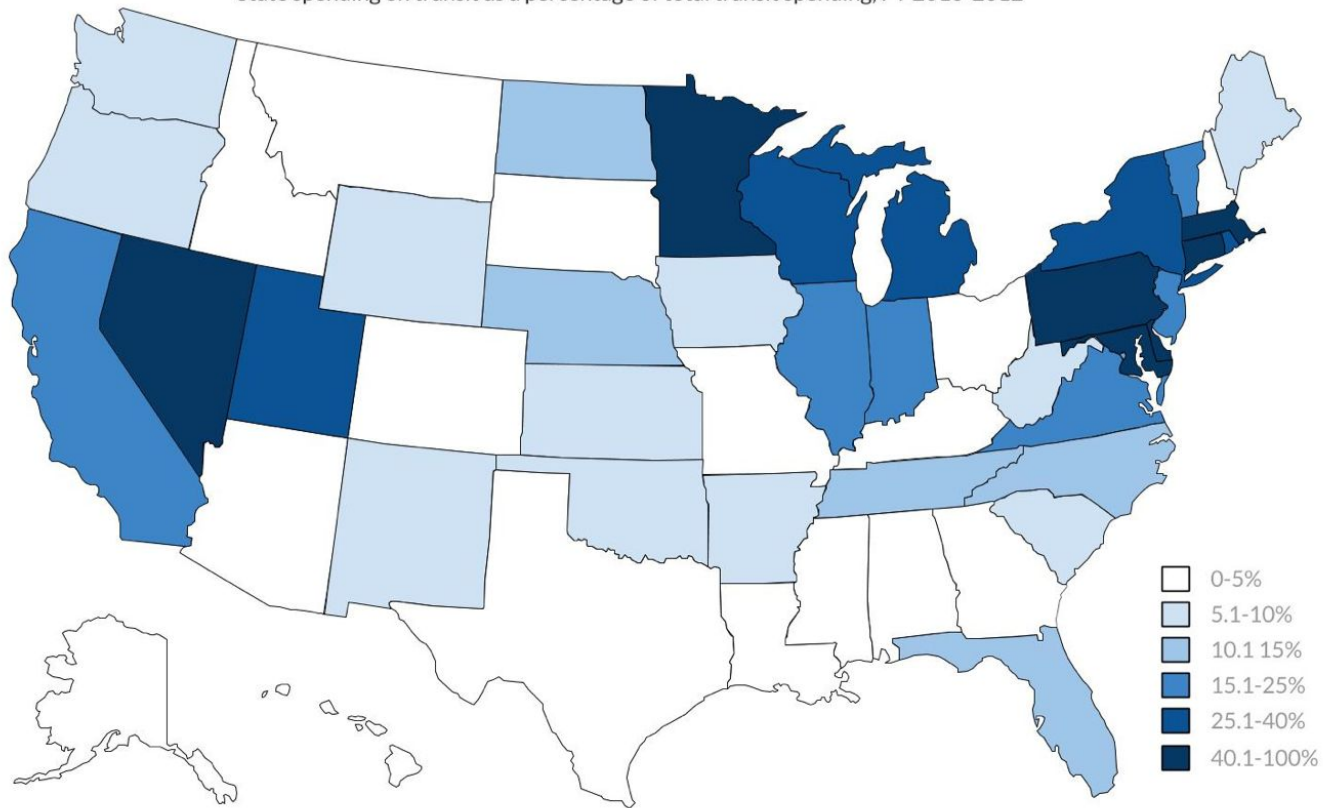
- No public transit trip is “free” even if no cost to the passenger; someone or some entity is paying for every trip
- No public transit system in the United States pays for itself
- “Farebox Recovery” is still often the metric used to determine efficiency and community benefit

# How Public Transit is Funded in the US

- Federal Programs - FAST Act
- State Revenues - Property taxes, income taxes, sales taxes, lottery funds, clean air act funds
- Local Revenues - General funds, user fees, license fees, sales taxes, business activity taxes (such as lodger's taxes and the like), advertising, fees for service
- Investment Instruments - Bonds
- Public-Private Partnerships (PPP or P3)

## How Much Do States Spend of Their Own Dollars on Transit?

State spending on transit as a percentage of total transit spending, FY 2010-2012

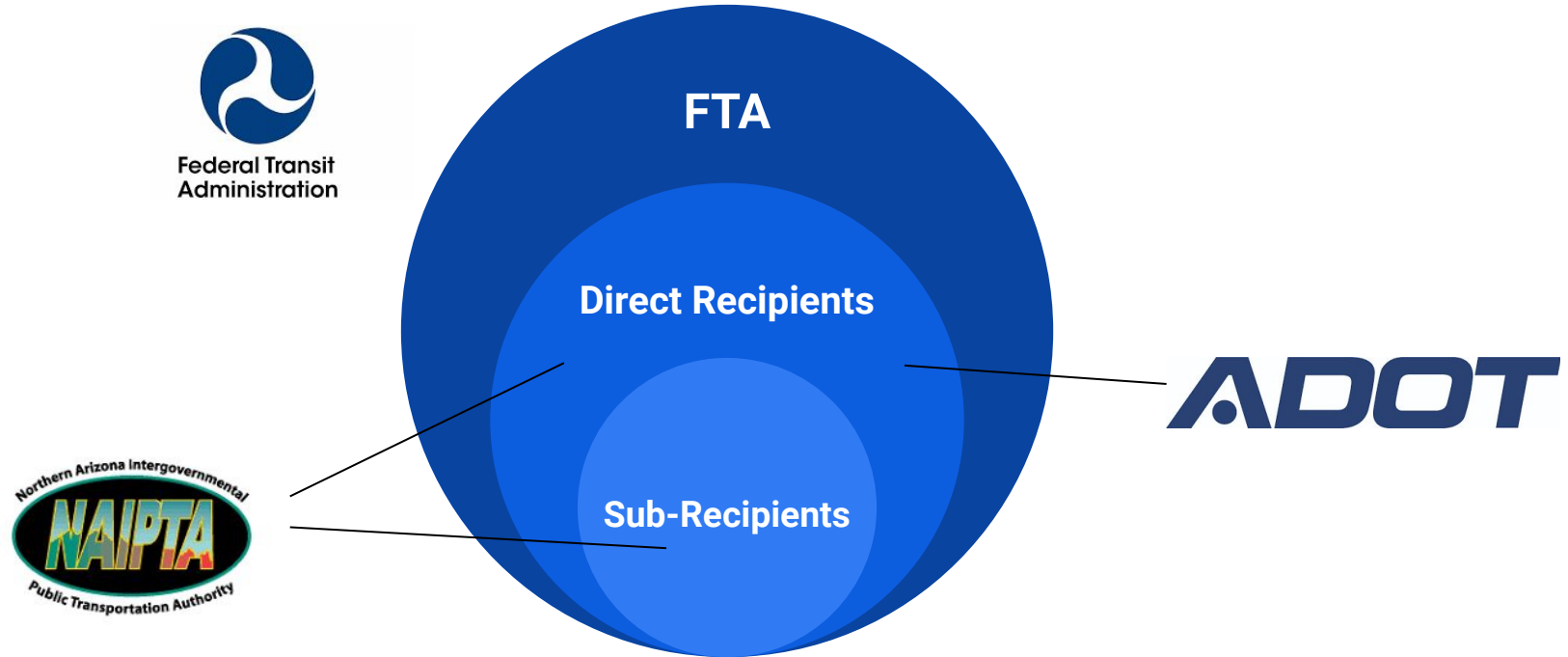




# Public Transit Funding: Operating and Capital

- Federal funding sources cover mostly capital expenses
- Federal operating funds are very limited
- Fares do not cover all operating costs
- Local funding sources are meant to help subsidize the operating costs in most locations
- Most boards and councils will push for reduction in operating costs and often use this as a reporting metric

# Funding Source Relationship



# Federal Transit Administration

- Federal funding agency within the USDOT
- Arizona in FTA Region 9
- Receives annual funding from the appropriations committee within the US Congress
- FTA announces annual apportionments to each state based on formulas (performance data, population, etc)

# Federal Transit Administration

## FEDERAL TRANSIT ADMINISTRATION FAST FISCAL YEAR 2020 FULL YEAR APPORTIONMENTS/ALLOCATIONS BY STATE FOR SELECTED FTA PROGRAMS

The information in this table include allocations for formula programs published on February 03, 2020. Discretionary program allocations will be included once the allocations are published in the Federal Register. For allocations under the Research and Development Program, see the Research and Development Program Allocation Table. For allocations under the Research and Development Program, see the Research and Development Program Allocation Table. FTA Office of Program Management at 202-366-4020.

	Section 5303	Section 5304	Section 5307 + 5340	Section 5310	Section 5311 + 5340	Section 5311(b)(3)	Section 5311(c)(2)	Section 5311(c)(1)
State	Metropolitan Planning	Statewide Planning	Urbanized Area Formula	Enhanced Mobility for Older Adults and People with Disabilities	Nonurbanized Area Formula	RTAP	Appalachian Dev. Public Trans. Assist. Program	Indian Reserv. Formula
Alabama.....	980,938	243,075	25,475,592	4,432,599	18,064,552	306,694	5,000,000	27,932
Alaska.....	492,727	122,107	17,483,505	452,687	9,560,833	103,845	0	690,424
American Samoa.....	0	0	0	12,089	365,539	15,467	0	3,613,995
Arizona.....	2,826,515	534,986	87,150,880	6,583,919	13,900,013	190,477	0	0
Arkansas.....	493,736	122,107	13,805,012	2,685,588	14,263,848	238,615	0	0
California.....	18,524,062	3,509,508	868,791,715	32,219,436	31,720,947	427,503	0	356,760
Colorado.....	2,067,387	404,076	86,082,893	4,441,934	13,248,406	179,595	0	103,040
Connecticut.....	1,279,073	316,947	107,628,462	3,321,961	3,390,015	118,384	0	94,753
Delaware.....	492,727	122,107	21,485,366	455,255	1,977,918	92,666	0	0
District of Columbia.....	492,727	122,107	23,021,219	3,408,092	0	0	0	0
Florida.....	8,870,332	1,718,545	271,682,048	23,599,739	18,606,290	297,530	0	0
Georgia.....	3,502,726	662,152	103,382,011	7,985,672	24,868,631	395,215	592,000	0
Guam.....	0	0	0	45,768	894,499	25,692	0	0
Hawaii.....	492,727	122,107	33,857,825	1,280,544	2,977,426	103,230	0	0
Idaho.....	492,727	122,107	11,934,591	1,600,368	9,085,078	141,389	0	1,365,762
Illinois.....	5,872,101	1,072,597	286,034,100	10,662,116	19,182,176	318,070	0	0
Indiana.....	2,002,408	401,056	61,728,820	5,341,488	18,529,203	325,678	0	0
Iowa.....	535,317	132,650	22,566,079	2,676,106	14,296,093	240,024	0	0

# FTA Circulars

Number	Name	Last updated	What is covers
C 5010.1E	<a href="#">Award Management Requirements</a>	2018	General requirements for all FTA grants
C 5100.1	<a href="#">Bus and Bus Facilities Program: Guidance and Application Instructions (Section 5339)</a>	2015	Section 5339 requirements
C 9040.1G.	<a href="#">Formula Grants for Rural Areas: Program Guidance and Application Instructions (Section 5311)</a>	2014	Section 5311 requirements
C 9070.1G	<a href="#">Enhanced Mobility of Seniors and Individuals with Disabilities: Program Guidance and Application Instructions (Section 5310)</a>	2014	Section 5310 requirements
manual	<a href="#">Best Practices Procurement &amp; Lessons Learned Manual (Report 0105)</a>	2016	Procurement practices

Some circulars, but not all, have been updated to reflect the “super” circular. In the event of a conflict, the “super” circular supersedes.

# FTA Circulars

- (1) Determining Minimum Useful Life for Federally Assisted Property. The recipient should identify the method used to determine the minimum useful life. Acceptable methods to determine minimum useful life include but are not limited to:
  - a) Generally accepted accounting principles;
  - b) Independent evaluation;
  - c) Manufacturer's estimated useful life;
  - d) Internal Revenue Service guidelines;
  - e) Industry standards;
  - f) Recipient experience;
  - g) The recipient's independent auditor who needs to provide his or her concurrence that the useful life assigned to the property is reasonable for depreciation purposes; and
  - h) Proven useful life developed at a federal test facility.
- (2) FTA Minimum Useful Life Policy for Rolling Stock and Ferries. The useful life of rolling stock and ferries begins on the date the vehicle is placed in revenue service and continues until it is removed from revenue service. The minimum useful life in years refers to total time in transit revenue service, not time spent stockpiled or otherwise unavailable for regular transit use. The minimum useful life in miles refers to total miles in transit revenue service. Non-revenue miles and periods of extended removal from service do not count towards useful life. Changes in operating circumstances, including unforeseen difficulty maintaining vehicles,



ADOT Policy Based on Circular Guidance:

ADOT maintains a lien on all vehicles still in revenue service; agencies must get it approved by ADOT before removing from service.

# Types of Transit Providers in Arizona

- Private For-Profit Providers

- Greyhound and Flixbus



- Public Providers

- Regional Public Transportation Authority - RPTA Valley Metro
  - Regional Transportation Authorities - RTA of Pima County
  - Intergovernmental Public Transportation Authority - YCIPTA, NAIPTA
  - Municipal Systems- City of Cottonwood, City of Douglas



- Private Non-Profit Providers

- Senior Centers
  - Group Homes
  - Healthcare Providers
  - Other Human Service Organizations



# Public Transit Services in Arizona

- 29 Rural Transit Systems
  - Population less than 50,000
  - Funded by 5311 Transit funds
- 5 Small Urban
  - Population 50,000-250,000
  - Funded by 5307 for Small Urban apportionments
  - direct recipients to FTA
- 2 Urban Transit Systems
  - Population over 200,000
  - funded by 5307 for Large Urbanized Areas
  - Direct or designated recipients to FTA



# Funding Programs at ADOT

- 5307 Urbanized Areas
- 5311 Rural Public Transit
- 5310 Enhanced Mobility for Seniors and People with Disabilities
- Planning
- 5339 Bus and Bus Facilities
- 5329 State Safety Oversight

# 5311 Program Overview

“Formula Grants for Rural Areas” - <50,000 population

The 5311 program, “ provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000”

- Federal Transit Administration

Costs eligible for reimbursement: Operating, Other Capital-  
Preventive Maintenance, Capital, some Administrative

# 5311 Annual Funding

29

5311  
sub-recipients in  
Arizona

- 5311 Apportionment from FTA (\$13,900,013 in 2020)
  - 10% State Administration
  - 15% Intercity Requirement
  - 10% Maximum – Complementary Paratransit
- Federal Highways Transfer – (\$1M STBG)
  - \$50,000 State Administration
  - \$950,000 Capital and Preventive Maintenance

# 5311 Route Service Types

- Demand response
- ADA Complementary Paratransit
- Deviated Flex
- Deviated Fixed
- Fixed Route
  - Intercity
  - Commuter/Express
  - Local Bus

# 5311 Route Service Types

## Modes of public transportation – Demand Response Service

- Individual passenger requested service
- Door to door; curb to curb
- Riders may have special needs
- Lower demand service in rural areas



# 5311 Route Service Types

## Modes of public transportation – ADA Complementary Paratransit

- Americans with Disabilities Act of 1990 (ADA)
- No entity shall discriminate against an individual with a disability in connection with the provision of transportation service



# 5311 Route Service Types

## Modes of public transportation – Deviated Fixed Route

- Hybrid of fixed-route and ADA Complementary Paratransit service
- Provides riders the reliability of fixed-route service
- The flexibility of demand response



# 5311 Route Service Types

## Modes of public transportation – Deviated Flex Route

- Deviations are provided on route to everyone
- Same level of service as fixed route system
- Used by majority of 5311 agencies





# 5311 Route Service Types

## Modes of public transportation – Fixed Route - Bus



Local Bus



~~Bus Rapid Transit~~



Commuter/Express Bus



Intercity Bus

# Fixed Route

- Timepoints on prescribed route
- Fixed schedule and strict metrics
- Used for interlining, commuting and express transit

Roanoke to Blacksburg (M-F)

VTORI	D'town Roanoke	Higher Ed	Airport	Exit 140	Exit 118B	C'burg	CRC	VT Squires
-	5:15A	5:17A	-	5:35A	5:00A	6:05A	6:13A	6:20A
-	5:50A	5:52A	-	6:10A	6:35A	6:40A	6:48A	7:00A
6:05A	6:20A	6:22A	6:35A	6:45A	7:15A	7:20A	7:32A	7:45A
-	7:20A	7:22A	7:35A	7:45A	8:15A	8:20A	8:32A	8:45A
7:40A	7:50A	7:52A	8:05A	8:15A	8:45A	8:50A	9:02A	9:15A
8:05A	8:50A	9:52A	10:05A	10:15A	10:45A	10:50A	11:02A	11:15A
10:35A	11:20A	11:22A	11:35A	11:45A	12:15P	12:20P	12:32P	12:45P
12:35P	12:50P	12:52P	1:05P	1:15P	1:45P	1:50P	2:02P	2:15P
2:05P	2:20P	2:22P	2:35P	2:45P	3:15P	3:20P	3:32P	3:45P
3:35P	3:50P	3:52P	4:05P	4:15P	4:45P	4:50P	5:02P	5:20P
-	4:35P	4:37P	-	4:55P	5:20P	5:25P	5:33P	5:50P
5:05P	5:20P	5:22P	5:35P	5:45P	6:15P	6:20P	6:32P	6:45P
6:40P	6:55P	6:57P	7:10P	7:20P	7:50P	7:55P	8:07P	8:20P
8:05P	8:20P	8:22P	8:35P	8:45P	8:15P	9:20P	9:32P	9:40P
-	10:15P	-	-	-	11:05P	-	-	11:25P

## 1 Black Route

### Northbound Southbound

Depart Front Ave Shelter	Cashwise Foods	Library	Capitol Building	Depart Mapleton Ave	Capitol Building	Library	Cashwise Foods
7:00	7:03	7:09	7:14	7:30	7:39	7:44	7:50
8:00	8:03	8:09	8:14	8:30	8:39	8:44	8:50
9:00	9:03	9:09	9:14	9:30	9:39	9:44	9:50
10:00	10:03	10:09	10:14	10:30	10:39	10:44	10:50
11:00	11:03	11:09	11:14	11:30	11:39	11:44	11:50
12:00	12:03	12:09	12:14	12:30	12:39	12:44	12:50
1:00	1:03	1:09	1:14	1:30	1:39	1:44	1:50
2:00	2:03	2:09	2:14	2:30	2:39	2:44	2:50
3:00	3:03	3:09	3:14	3:30	3:39	3:44	3:50
4:00	4:03	4:09	4:14	4:30	4:39	4:44	4:50
5:00	5:03	5:09	5:14	5:30	5:39	5:44	5:50
6:00	6:03	6:09	6:14	6:30	6:39	6:44	6:50

# Intercity - General Information

- ADOT awards 5311(f) intercity to eligible agencies
- Agencies must make *meaningful connections* to the intercity network
  - Must begin and/or end in Urban areas, but must demonstrate significant ridership and benefits for rural residents to be eligible for 5311(f) funding
- Partnership with Intercity Provider can provide matching funds

# Intercity - **AZ** Intercity Routes

Agency	Subsidized Route
City of Coolidge	Florence- Casa Grande
City of Douglas	Douglas - Sierra Vista
City of Show Low	Pinetop- Holbrook
Greyhound	Lordsburg - Phoenix Tucson-Nogales
Hopi	Hopi Tribal Complex -Flagstaff
RTA Pima	Ajo- Tucson
YCIPTA	San Luis- Yuma

# Intercity - National Intercity Map

- Developed by the Bureau of Transportation Studies
- Agencies publish data compliant to the General Transit Feed Specification (GTFS)
  - includes operational information about stops, routes, trips, schedules, fares, and transfers
- Help interline systems and services
- Aids in planning improvements

<https://www.bts.gov/geospatial-portal/intercity-busing/intercity-bus-atlas>

Ask-A-Librarian | A-Z Index

# Bureau of Transportation Statistics

Search BTS site

Topics and Geography | Statistical Products and Data | National Transportation Library | Newsroom | About BTS

Home

Intercity Bus Atlas


About the ICBA

Participation

Registration

Data, Maps, and Apps

## Intercity Bus Atlas



Share

f t G +

<https://www.bts.gov/geospatial-portal/intercity-busing/intercity-bus-atlas>

# 5310 Program Overview

The 5310 program “makes federal resources available to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options.”

- Federal Transit Administration

- Formula funding from the FTA goes to Direct Recipients
  - State Transit Agencies, Local Governments, Public Transit Authorities, Tribes
- Participation in coordination plan is a requirement of federal law
- ADOT selects subrecipient projects based on a competitive application process

# 5310 in Arizona

- Approximately 50 agencies apply to ADOT each funding opportunity
- Prioritize operating funding for agencies who serve the public as well as their own clients
- Providing funding for Capital Equipment, Mobility Management, Preventive Maintenance, and Operations
- Funding decisions are made by ADOT with input from regional partners



# Coordination and Mobility Management

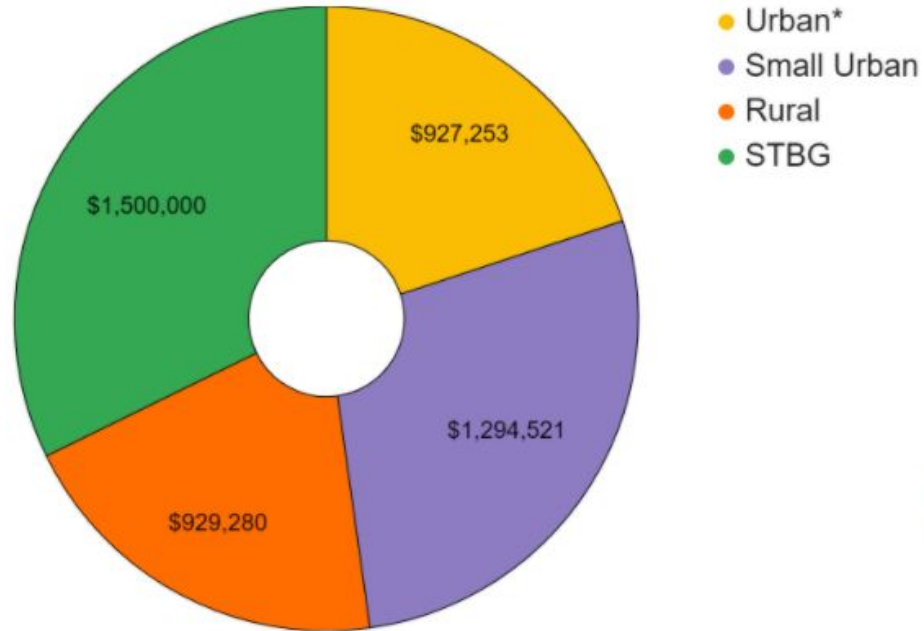
- FTA requires participation in regional coordinated plan in any region where you seek funding
- Coordinated Plan is managed by each regional COG or MPO
- Different regions have different requirements for participation; must work with Mobility Manager to join
- Mobility Managers provide technical assistance, program guidance, training opportunities and more

# Regional Partnerships



# 2020 Arizona 5310 Apportionment

Total: \$4,651,054



**\*Does not include the MAG region.**

# STIP

- State Transportation Improvement Program
- Public document showing what is available and planned to be expended
- Each state is required to develop this statewide plan for a duration of at least 4 years
- When ADOT issues awards, TIPs for MPO and COGs are required to be updated

# STIP Funding Snapshot

## PUBLIC TRANSIT FUNDING

### Arizona Federal Transit Administration Apportionments and Funding Projection Summary

Arizona Department of Transportation - Federal Transit Financial Summary FY 2020 - 2024 STIP							
Fund Type	Fund Type Description	Match %	2020	2021	2022	2023	2024
Section 5303 / 5305(d)	Metropolitan Planning	80%	\$2,826,515	\$2,883,045	\$2,940,706	\$2,999,520	\$3,059,511
Section 5304 / 5305(e)	Statewide Planning	80%	\$534,986	\$545,686	\$556,599	\$567,731	\$579,086
Section 5310 Tuscon UZA	Enhanced Mobility of Senior Citizens	80%	\$927,253	\$945,798	\$964,714	\$984,008	\$1,003,688
Section 5310 Small Urban	Enhanced Mobility of Senior Citizens	80%	\$1,294,521	\$1,320,411	\$1,346,820	\$1,373,756	\$1,401,231
Section 5310 Rural	Enhanced Mobility of Senior Citizens	80%	\$929,280	\$947,866	\$966,823	\$986,159	\$1,005,883
STBG - 5310	Surface Transportation Block Grant	80%	\$1,500,000	\$1,500,000	\$1,500,000	\$1,500,000	\$1,500,000
Section 5311	Formula Grants for Rural Areas	80%	\$13,900,013	\$14,178,013	\$14,461,574	\$14,750,805	\$15,045,821
Section 5311(b)(3) RTAP	Rural Transit Assistance Program	100%	\$190,477	\$194,287	\$198,172	\$202,136	\$206,178
STBG - 5311	Surface Transportation Block Grant	80%	\$1,000,000	\$1,000,000	\$1,000,000	\$1,000,000	\$1,000,000
Section 5339 Statewide	Bus and Bus Facilities	80%	\$3,500,000	\$3,500,000	\$3,500,000	\$3,500,000	\$3,500,000
Section 5339 Small Urban	Bus and Bus Facilities	80%	\$1,280,353	\$1,280,353	\$1,280,353	\$1,280,353	\$1,280,353
Section 5329	State Safety Oversight	80%	\$567,235	\$578,580	\$590,151	\$601,954	\$613,993
TOTAL			\$ 28,450,633	\$ 28,874,039	\$ 29,305,912	\$ 29,746,423	\$ 30,195,745

# ADOT's Application Process

- Notice of Funds availability (NOFA) : Document issued by funder (ADOT) to solicit proposals
  - Issued on our webpage and announced via email and Egrants Grant Management System
  - Provides available funding amounts, application timeline,
  - Synonymous with Request for Proposals (RFP)

# Annual Funding Process

- ADOT begins reviewing apps
- Receive FTA announcement around this time

- We apply using preliminary award info
- Use TrAMS Portal

ADOT announces funds and opens application

FTA Apportionment

ADOT Issues Preliminary Awards

ADOT applies to the FTA

Finalize awards and Execute Grant Agreement

- Open 6 weeks
- Must use Egrants

- Must issue preliminary awards before we are granted our funding from FTA
- Based on application score and anticipated available funds
- Appeal Process Available

Issue final award announcements via Exhibit A on Egrants

# Getting Support: Know how to Report

What City/Town Councils, Boards,  
Governing Bodies Look For

- Community Benefit
- Community Input
- Performance
- Efficiency

What the Public Looks For

- Connections to Vital Services
- Attractive and well maintained Service
- Reliability

What ADOT Looks For

- Compliance with Grant Requirements
- Regional/Community Benefit
- Maintenance of Existing Services
- Interconnectivity of Systems and Services
- Financial Efficiency



# Common Metrics to Monitor

- Ridership
- On-time Performance (often arriving or departing within 5 minutes of published schedule)
- Complaints
- Missed trips/miles
- Maintenance (failures, downtime, percent of fleet down, etc)

# Leveraging Resources - In-kind match

- In-Kind match - use of donations of goods or services in lieu of cash
- Assign a fair market cash value to that donation and use it to increase your reimbursement
- Cannot be used for match of rolling stock
- Allows transit agencies/departments flexibility in how their funding is used; eliminating the need to always request additional funding from the General Fund

# Leveraging Resources - The value of Coordination

Joint Purchasing  
MOUs  
Shared Trips  
Shared Capital  
Shared Service Area



## SEAGO REGION TRANSIT COORDINATION

### MEMORANDUM OF UNDERSTANDING

#### BETWEEN

The purpose of this MOU between (above listed agencies), is to establish a back-up plan for providing transportation services for any of the above agencies in the event of vehicle breakdown, driver illness or if extra vehicles are needed for a community event, or an emergency situation.

The above agencies also agree to share training opportunities and materials so all of our combined staff meets ADOT requirements for safe drivers.

No financial reimbursement is required from any of the agencies. Sharing of resources will be based on availability and approval by each agency's policy and procedures.

Graham County Rehabilitation Center  
Horizon Health and Wellness  
Mary's Mission Developmental Center

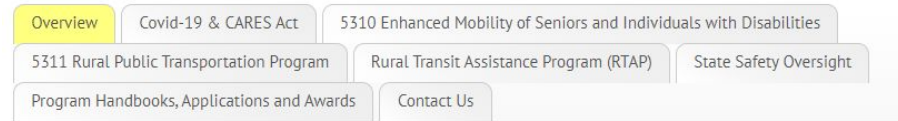
(VICaP)  
Wellness Connection

# Other Important Resources


- Arizona Transit Association AzTA ([www.AZTA.org](http://www.AZTA.org))
  - Statewide Transit Advocacy
  - Legislative/policy Updates
  - Partner for Annual State Transit Conference
- RTAP ([nationalrtap.org](http://nationalrtap.org))
  - Transit Manager's Toolkit
  - Procurement Pro
- ADOT Website (<https://azdot.gov/planning/transit-programs-and-grants>)
  - Funding Announcements
  - Guidebooks
  - Important Program Updates



## Transit Programs and Grants



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Welcome to  
**National  
RTAP**

Creating rural and tribal transit solutions through  
technical assistance, collaboration, and free training  
and transit industry materials

**What are you looking for?**

FTA Novel Coronavirus (COVID-19) web page  
National RTAP Coronavirus Disease 2019 (COVID-19) web page

				
Information	Training	Web Apps	Assistance	News & Events
Resource Library Toolkits Spotlight Articles Webinars	Training eLearning 2 The Point Directory of Trainers	Cost Allocation Calculator GTF 5 Builder ProcurementPRO Website Builder	Technical Assistance Connect with Us State RTAP Managers Tribal Transit	Upcoming Events National RTAP News Sign up for eNews Conference

# RTAP Website

[www.nationalrtap.org/home](http://www.nationalrtap.org/home)

Excellent  
newsletter!

# RTAP Website

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National RTAP Rural Transit Assistance Program

eLearning Login Cloud Login  
Chat Online Email 888-589-6821

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State RTAP

Toolkits Overview

- ADA Toolkit
- Bus Rodeo Toolkit
- Find Anything Toolkit
- Marketing Toolkit
- State RTAP Manager's Toolkit
- Transit Manager's Toolkit**

Welcome to the Transit Manager's Toolkit

Welcome to the National RTAP Transit Manager's Toolkit! This online toolkit was developed to give new transit managers the information they will need on day one to ensure their rural transit organizations are operating smoothly and are in compliance with the federal regulations associated with receiving Federal Transit Administration (FTA) Section 5311 funding.

While this toolkit will cover a number of topics regarding compliance, it is important to note that this list is not exhaustive, and transit managers should not rely on this toolkit alone to ensure they are meeting all federal requirements. Currently, the toolkit focuses on the federal regulations in place as of February 2019, with the Fixing America's Surface Transportation (FAST) Act of 2015 being the most recent authorization of the transportation programs of the U.S. Department of Transportation.

The toolkit contains the following section categories: Administration, Operations and Planning, and Compliance. To view the topics included in each section, see the table of contents below or click on any of the sections in the left toolbar to expand your navigation options. The content of full toolkit can be downloaded as a PDF if you would like to save or print the material. Federal circulars are referenced throughout the toolkit, and to learn more about what a circular is, access a list of circulars that are relevant to transit managers in the Federal Regulations and Circulars section.

We will be adding to this toolkit additional guidance is issued and new topics arise. If you find that this toolkit does not cover a topic that you are looking for, feel free to use the Suggest a Topic form to submit your topic idea.

Download Full-Text Toolkit



Most National RTAP training modules and all technical briefs are available in PDF format. Many resources are also available in multiple formats – **P**: Print **D**: Disc **E**: eLearning. If viewing this catalog as a PDF, use the mouse to hover over any **bold** resource titles (or the words Instructor, Facilitator, Learner, Resource Guide, or Spanish) and use Ctrl + Click to access the link to that resource. Training modules in print and disc formats are available for shipment, free of charge, from our online Resource Library or by phone, email or chat. For eLearning, visit [nationalrtap.org/Training/National-RTAP-eLearning](http://nationalrtap.org/Training/National-RTAP-eLearning).

To view the National RTAP resources that are most useful for each transit role, go to page 7 of this catalog.

## Recently Launched or Updated:

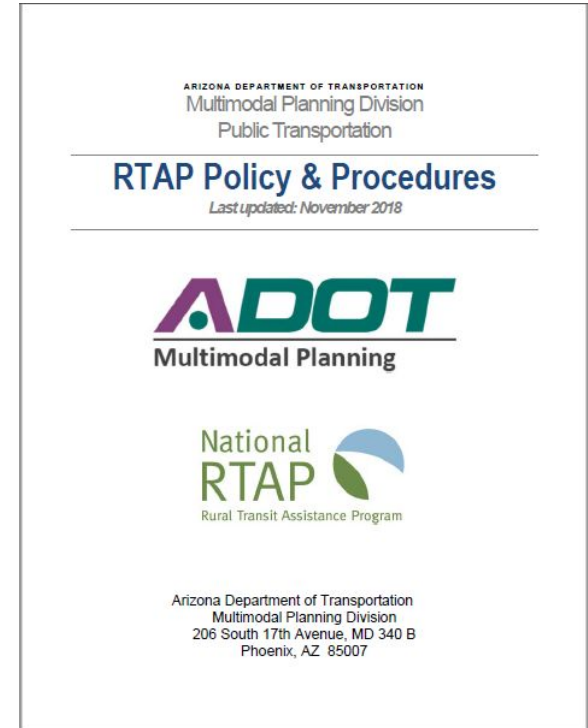
- **Fundamental Financial Management for Rural Transit Providers**, July 2020
- **Essential Spanish for Rural Transit**, June 2020
- **ADA Toolkit**, June 2020

Training Module	Description	Date
<b>2 the Point Training</b> <ul style="list-style-type: none"> <li>• English</li> <li>• Spanish</li> <li>• eLearning</li> </ul>	Quick refresher training cards for drivers on topics including defensive and distracted driving, drugs and alcohol, customer service, safety and the Americans with Disabilities Act. Spanish version available. <b>P E</b>	2019
<b>Boards That Perform</b>	Addresses the roles, issues and responsibilities involved in being a transit board member <b>P D</b>	2008
<b>Customer Driven Service</b> <ul style="list-style-type: none"> <li>• Learner</li> <li>• Instructor</li> </ul>	Trains transit staff to provide excellent customer service in a variety of situations and understand steps they need to take to avoid customer service breakdowns and maintain positive morale. <b>P D</b>	2011
<b>Emergency Procedures for Rural Transit Drivers</b> <ul style="list-style-type: none"> <li>• Learner</li> <li>• Instructor</li> </ul>	Provides tools to prepare for and resolve on-the-road emergencies for drivers, such as accidents, natural disasters and hazardous materials. The print training manual was published in 2011 and the eLearning training was updated in 2019. <b>P D E</b>	2011, 2019



# Rural Transportation Assistance Program (RTAP)

- Training and training materials are funded
- Reimbursable at 100%
- RTAP must be approved 30 days prior to attendance
- Refer to RTAP Handbook for specific requirements and State travel policy



# RTAP Benefits

- Unlimited driver and dispatch training
- 5 other training events per year per agency
- 2 out-of-state events per year, must include written approval
- Refer to RTAP Handbook for specific requirements and State travel policy
- Request for PASS training books can be submitted through ADOT or CTAA

# RTAP: State Travel Policy

- Also refer to State travel policy for additional information
  - Reimbursement rates
  - Lodging
  - Meals
  - Transportation
- Must be 50+ miles from training site to be eligible to reimburse

# Avoiding the Pitfalls: Advice from Your Peers

